

# "PEOPLE, PROWESS, PROGRESS"



# HDRF'S MANDATE IN UPSKILLING THE MALAYSIAN WORKFORCE

MABC Networking Evening & Talk Thursday, 28 July 2016 The Australian High Commission KUALA LUMPUR



uman \escurces evelopment und alaysia inistry of uman \escurces, alaysia



# Ministry of Human Resources: An Introduction



### **VISION**

To be the leading agency in the development and management of a World Class Workforce

**OBJECTIVES** 















- 1. Increasing the economic growth and creating more job opportunities.
- Ensure a conducive and harmonized industrial relation between employers, employees and trade unions
- Uphold social justice and ensure harmonious industrial relations and awarding collective agreement.
- 4. Ensure trade unions practice democracy, orderly and is responsible
- Be the leader in development of nation's human resources.
- 6. Ensure the safety and health of workforce.
- 7. Develop skilled, knowledgeable and competitive workforce in a harmonious industrial relations with social justice.



### **MINISTER**

DATO' SRI RICHARD RIOT ANAK JAEM

### DEPUTY MINISTER

DATO' SRI HJ ISMAIL BIN HJ ABD
MUTTALIB

**SECRETARY GENERAL**DATO' SRI ADENAN BIN AB RAHMAN



# DEPUTY SECRETARY GENERAL (POLICY AND INTERNATIONAL)

DATO' MOHD SAHAR BIN DARUSMAN

DR. MOHD GAZALI BIN ABAS

# DEPARTMENTS UNDER MINISTRY OF HUMAN RESOURCES

- LABOUR DEPARTMENT OF PENINSULAR MALAYSIA
- 2. DEPARTMENT OF OCCUPATIONAL SAFETY AND HEALTH
- 3. MANPOWER DEPARTMENT
- 4. DEPARTMENT OF SKILLS DEVELOPMENT
- 5. INDUSTRIAL RELATIONS DEPARTMENT
- 6. LABOUR DEPARTMENT OF SABAH
- 7. LABOUR DEPARTMENT OF SARAWAK
- 8 TRADE LINION AFFAIRS DEPARTMENT

# STATUTORY BODIES / AGENCY UNDER MINISTRY OF HUMAN RESOURCES

- SOCIAL SECURITY ORGANISATION (SOCSO)
- 2. HUMAN RESOURCES DEVELOPMENT FUNC (HRDF)
- 3. SKILL DEVELOPMENT FUND

CORPORATION

ATIONIAL INIGHT

# MINISTRY OF HUMAN RESOURCES: ORGANISATIONAL STRUCTURE

# HRDF: AT A GLANCE

# **MILESTONES**

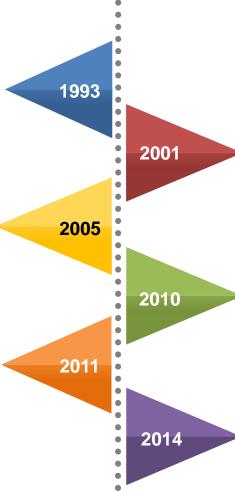


Human Resource Development Council (HRDC) was established in 1993 with the aim of developing quality human capital and world-class workforce in order to a achieve a high income economy based knowledge and innovation

**SME Division** was established to be the coordinating authority to oversee and development of SMEs across all economic sectors in Malaysia



NHRC was established to enhance the competencies; capabilities; and productivity of SMEs to increase Malaysia's competitiveness on the global platform.



# HRDF was incorporated on 16 May 2001

to promote greater operational flexibility to enable better responsiveness to its customers and stakeholders



Since 1 June 2014, HRDF expanded the PSMB Act,2001 adding Oil & Gas sector and 19 new subsectors to the existing 44 subsectors under the Services & Manufacturing sectors.

PEOPLE | PROWESS | PROGRESS www.hrdf.com.my Page 5





## **VISION**

To be the human capital development authority in strengthening the economic development of Malaysia

# **MISSION**

Spearheading the human capital learning and development through strategic interventions that fulfil the current and future needs of the industry

**VALUES**Integrity

Customer Focus

Continuous Improvement

Accountability

# HRDF: COVERAGE OF THE PSMB ACT 2001

# COVERAGE OF PSMB ACT, 2001





# **MANUFACTURING**



**SERVICE** 



MINING AND QUARRY

www.hrdf.com.my PEOPLE | PROWESS | PROGRESS

Page 8

# **COVERAGE OF PSMB ACT 2001**





Services

**38**SUB-**SECTORS** 

9,823

REGISTERED **EMPLOYERS** 

893,627 **EMPLOYEES COVERED** 

Manufacturing

**23**SUB-**SECTORS** 

7,086

REGISTERED **EMPLOYERS** 

1,012,035 **EMPLOYEES** 

**COVERED** 

Mining & Quarrying

**2** SUB-**SECTORS** 

**REGISTERED EMPLOYERS** 

**63** SUB-**SECTORS** 

16,959

**REGISTERED EMPLOYERS** 

16,494 **EMPLOYEES COVERED** 

1,922,156 **EMPLOYEES COVERED** 

9

as at 30 April 2016

PEOPLE | PROWESS | PROGRESS www.hrdf.com.my

# LIST OF SUB-SECTORS COVERED UNDER THE PSMB ACT 2001







### Manufacturing Sector

- Electrical and Electronic
- 2. Metal Product
- 3. Mineral Product
- 4. Food and Beverages
- 5. Transport Equipment
- 6. Plastic
- Wood & Wood based and Cork
- 8. Machinery
- 9. Industrial Chemicals
- 10. Paper and Pulp
- 11. Iron and Steel
- 12. Rubber Product

- 14. Furniture and Fixtures
- 15. Printing and Publishing
- 16. Textile and Apparel
- 17. Petroleum and Coal
- 18. Optical and Photography
- 19. Glass and Glass Product
- 20. Petroleum Refinery
- 21. Footwear
- 22. Ceramic
- 23. Tobacco
- 24. Leather



### Mining and Quarrying Sector

- 1. Petroleum and gas extraction
- Mineral and stone quarrying

PEOPLE | PROWESS | PROGRESS www.hrdf.com.my

# LIST OF SUB-SECTORS COVERED UNDER THE PSMB ACT 2001







### Service Sector

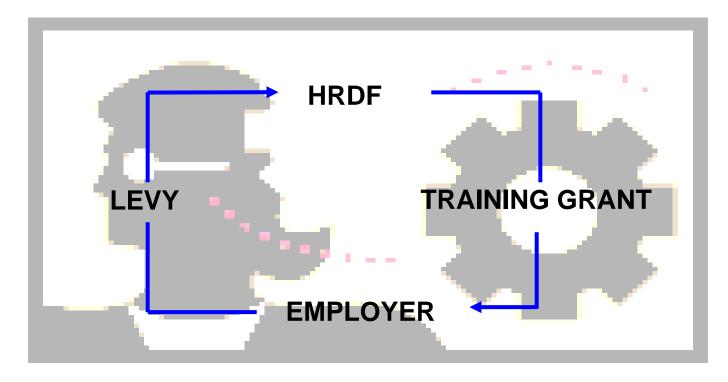
- Energy
- 2. Hypermarket/Supermarket/Departmental Store
- Direct Selling
- Commercial Land Transport and Railway Transport Services
- 5. Warehousing Services
- Port Services
- 7. Hotel Industry
- 8. Freight Forwarding
- 9. Shipping
- 10. Air Transport
- 11. Tour Operating Business (In-bound only)
- 12. Postal or Courier
- 13. Telecommunication
- 14. Research & Development
- 15. Engineering Support & Maintenance Services
- 16. Security Services
- 17. Computer Services
- 18. Advertising
- 19. Private Hospital Services
- 20. Higher Education
- 21. Training

- 22. Gas, steam and air-conditioning supply
- 23. Water treatment and supply
- 24. Sewerage
- 25. Waste management and material recovery services
- 26. Food and beverage services
- Production of motion picture, video and television programme, sound recording and music publishing
- 28. Information service
- 29. Tourism enterprise
- 30. Building and landscape services
- 31. Event management services
- 32. Early childhood education
- 33. Health support services
- 34. Franchise
- 35. Sale and repair of motor vehicles
- 36. Private broadcasting services
- 37. Driving school
- 38. Veterinary services





# **HOW IT WORKS?**



0.5 %/1% x employees monthly wages (Malaysian citizens)

# REGISTRATION CRITERIA



MANUFACTURING AND MINING & QUARRYING			
NO.	NUMBER OF EMPLOYEES	PAID-UP CAPITAL (RM million)	MANDATORY / OPTIONAL
1.	50 and more Employees	-	Mandatory (1%)
2.	10 – 49 Employees	2.5 and above	Mandatory (1%)
3.	10 – 49 Employees	Below 2.5	Optional (0.5%)

### SERVICE SECTOR

- Employers with 10 Malaysian employees or more in 36 sub-sector covered under Pembangunan Sumber Manusia Berhad Act, 2001;
- Employers with 30 Malaysian employees or more in sub-sector of Food & Beverage Services; and
- Employers with 50 Malaysian employees or more in sub-sector of hypermarket, supermarket and departmental store.

PEOPLE | PROWESS | PROGRESS www.hrdf.com.my Page 13

# SECTORIAL TRAINING COMMITTEE



To support the training needs of the industry, HRDF has established 19 STCs, namely:

- 1. Electrical, Electronic and Machinery Support
- 2. Public Transportation
- 3. Logistic and Warehousing
- 4. Textile, Apparel and Footwear
- Information and Communication Technology (ICT)
- 6. Tourism
- 7. Oil, Gas and Energy
- 8. Wholesale and Retail
- 9. Education
- 10. Healthcare

- Mineral-based Product
- 12. Telecommunication
- 13. Utility and Services
- 14. Commodity-based Product
- 15. Mineral and Stone Quarrying
- 16. Wood base and Furniture
- 17. Security Services
- 18. Food and Beverages
- 19. Plastic Industry

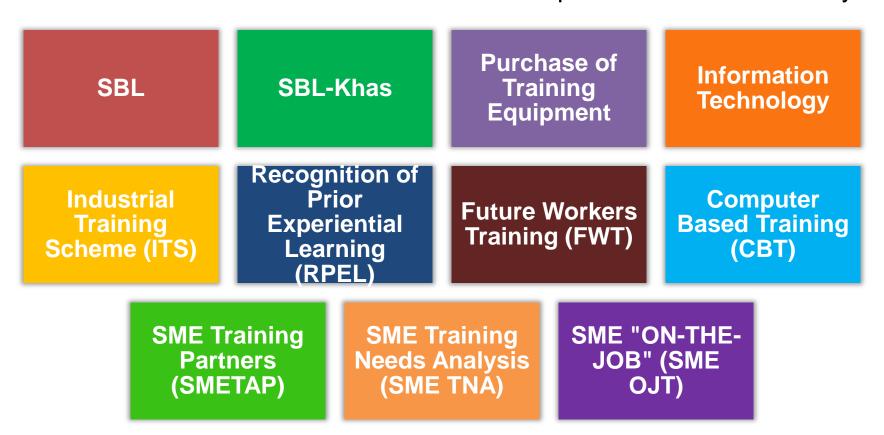
Members of STC comprises of Employers' Associations, HRDF's registered employers, relevant authority bodies and HRDF's Officers act as secretariat for each STC.

PEOPLE | PROWESS | PROGRESS www.hrdf.com.my

# HRDF: TYPES OF TRAINING SCHEMES & UP-SKILLING INITIATIVES

# TRAINING SCHEMES & UP-SKILLING INITIA

HRDF offers various schemes to meet the requirements of the industry:



PEOPLE | PROWESS | PROGRESS www.hrdf.com.my Page 16



HRDF also offers special programmes under the Government's fund to train targeted groups:

# SMALL & MEDIUM ENTERPRISES (SMEs)

- Training Incentives
   Programme for SMEs
- Skills Upgrading Programme
- Training Fund under Minimum Wage 2015

### **EMPLOYEES**

1Malaysia Globally
 Recognised Industry and
 Professional
 Programme(1MalaysiaGRIP)

### **FUTURE WORKERS**

- Apprenticeship Scheme
- Housewives Enhancement and Reactivate Talent Scheme (HEARTS)

PEOPLE | PROWESS | PROGRESS www.hrdf.com.my Page 17

# HRDF: GOVERNMENT SUPPORTED INITIATIVES

# **HEARTS**



# Housewives Enhancement and Reactivate Talent Scheme (HEARTS)

is an initiative under 1 Malaysia Support for Housewives.

This special-purpose scheme was introduced in 2013 to increase the percentage of employable women in the labour market from 46% to 55% by 2020

### **TARGET GROUP**

- Married women and single mothers with diploma and above or equivalent
- Aged between 25 to 60 years old
- Malaysian citizen and not in active employment

PEOPLE | PROWESS | PROGRESS www.hrdf.com.my

# **HEARTS**





Simplified Internet Marketing



Train-the-Trainer



Translation & Editing



Graphic Design



Website Development



Green Islamic Cleaning (GIC)



Social Media Managemen t



Halal Assurance Quality Level

# **NHRC**



NHRC was established on 1<sup>st</sup> August 2011 and it was launched by the former Minister of Human Resources Dato' Dr. S. Subramaniam on 9<sup>th</sup> February 2012.

### <u>AIM</u>

To enhance the quality and productivity of SMEs to a higher level of competency and capability to increase global competitiveness

### **FUNCTION**

To be an effective and productive HR department to SMEs

"HR-the Heart of Your Business" www.nhrc.com.my Page 21

# **NHRC**





# **TARGET GROUP**

All SMEs in the country and not limited to employers registered with Human Resources
Development Fund (HRDF).

"HR-the Heart of Your Business" www.nhrc.com.my Page 22

## **NHRC**



### Three Types of Solutions and Services Offered

HR Solutions

- Level 1 Understanding mechanism related to the requirements of HR and its respective legislations
- Level 2 Basic consulting on correct applications and issues resolution and more advanced HR solutions (Level 3) via onsite advisory
- Level 3 Provide outsourcing capabilities
- HR Capability Building Programmes

To educate SME business owners on HRM, enhance HR knowledge and skills and provide HR certification.

**3** Business Owners Peer Sharing of HR Practices

Peer sharing of HR practices amongst business owners is also encouraged via a pool of volunteer mentors on HR practices and SME HR Clubs.

"HR-the Heart of Your Business" www.nhrc.com.my Page 23

HRDF:
OUR FOOTPRINTS
ACROSS
MALAYSIA







### Northern Branch

Tingkat 2, Wisma PERKESO, Lebuh Tenggiri 2 13700, Seberang Jaya, Pulau Pinang.

Tel: (04) 3970779 Fax: (04) 3987350

### East Cost Branch

Pusat Latihan Hospatiliti Cherating, Perkampungan Cherating Lama, 26080 Kuantan,

Pahang. Tel: (09) 581 9250 Fax: (09) 581 9268

### **HEADQUARTERS**

Pembangunan Sumber Manusia Berhad (545143-D) Wisma HRDF Jalan Beringin, Damansara Heights

Jalan Beringin, Damansara Heights 50490, Kuala Lumpur.

Toll Free Line 1 800 88 4800

General Line: (03) 2096 4800 General Fax: (03) 2096 4999

Website: www.hrdf.com.my | www.nhrc.com.my

### Melaka Branch

Lot 4-04, Wisma UTC, Jalan Tan Chay Yan, Off Jalan Hang Tuah 75300 Melaka.

Tel: (06) 282 1537 Fax: (06) 282 1536

### Johor Branch

No. 50 & 50-01, Jalan Setia 3/7, Taman Setia Indah 81100, Johor Bahru Johor.

Tel: (07) 3538121 Fax: (07) 3538217

### Sarawak Branch

Wisma PERKESO Level 4, Lot 436, Section 54, No. 52 Travilion Commercial Centre Padungan 93100 Kuching, Sarawak.

Tel: (082) 254 721 Fax: (082) 254 795

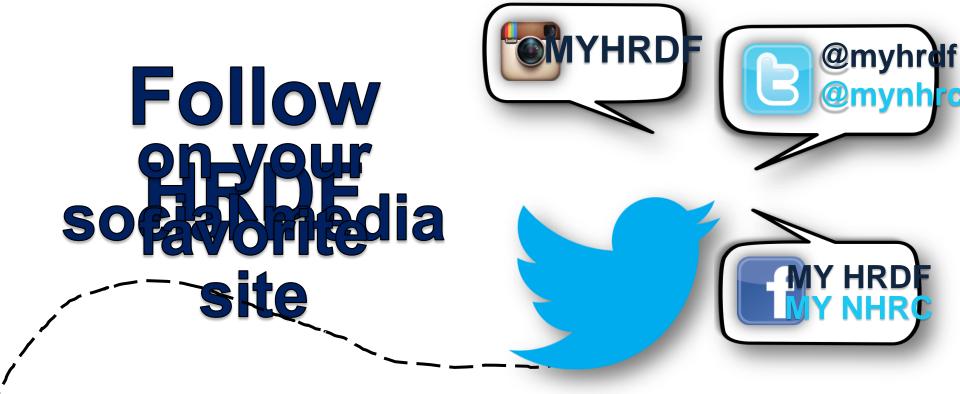
### Sabah Branch

Lot B5, Tingkat 5, Bangunan KWSP, 88598, Kota Kinabalu Sabah.

Tel: (088) 260 114 Fax: (088) 252 114







# www.hrdf.com.my l

www phre com my



### ${\tt "PEOPLE, PROWESS, PROGRESS"}$

