

Meet & Greet MDBC Members



Introduction

Foremost, a <u>Membership</u> Organisation. Also seen as Bilateral Chamber of Commerce, or Trade & Investment Support Organisation

Founded in 1996, now approaching 300 members!

Most important roles of MDBC:

- 1. Business Services
- 2. Representation
- 3. Networking





Members Community

- > > 290 members (95% corporate)
- MNCs SMEs Sole Proprietors, Entrepreneurs Diversified conglomerates Government - linked
- > Dutch, Malaysian, and other nationalities
- ➤ Widest variety of sectors:

Agriculture & Timber, Automotive, Aviation, Chemicals, Construction & Infrastructure, Corporate Services (Finance / HR / Insurance / Legal), Education, Consultancy & Services, FMCG / F&B, Hospitality & Tourism, ICT, Logistics / SCM, Manufacturing, Oil & Gas & Power, Trading



MDBC Members: Dutch (-linked) MNCs operating in Malaysia





















































MDBC Members: Dutch "SMEs" operating in Malaysia (some examples)



















































MDBC Members: Malaysian (-based) companies (some examples)

























And non-Dutch, non-Malaysian (some examples)



















MDBC Members: Malaysian & Dutch companies - Service Providers

Company Secretariat
Immigration / Visa
Logistics & Express
Hospitality and F&B
Real Estate & Office Space
Innovation
Printing & Photography
Premiums, Merchandise
ICT & Web & SMS
Change Management
Car & car rental

Audit, Tax & Legal
HR & Recruitment
App development
Event Management
Green Building
Education
Cultural competence
IP
e-Commerce
Office Furniture
Debt collection

Banking
Relocation
Branding & Design
Exhibitions
Travel
Governance
Corporate Strategy
CSR
Healthcare
Interior Design
Telecomm

"MDBC is like the Yellow Pages!"

"MDBC is a 1-stop centre!"

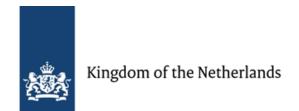








The MDBC Network:









OTHER CHAMBERS IN MALAYSIA

European Chambers AMCHAM

FMM MABC Australia MICCI MCBC / MNZCC

ASEAN DUTCH CHAMBER NETWORK

NTCC THAILAND DBAV VIETNAM

DCCP PHILIPPINES
ADB - DUTCHCHAM SINGAPORE



The MDBC Network: MDBC Partners include the main Malaysian agencies















Ministry of International Trade & Industry and several of its agencies; a few of which are also MDBC members.



The MDBC Network: MDBC Partners include other main Malaysian agencies (all of these are MDBC member)















Strategy 2019 - 2021

We support our (potential) members to be more successful on their Malaysian/ **Dutch business journey** Higher goal Why do we exist? To be the best business Entrepreneurial, Audacious chamber in the Independent, Core values world* goal Accessible. **Providing** What do we Where are we Responsible, stand for? lasting value to going to? Service Minded our members Core qualities What do we excel at? To connect people, businesses, (non) governmental organisations in providing unique services in a relevant networking environment

STAKEHOLDERS (who do we serve?)

Strengthen the stakeholder base

Increase stakeholder engagement & satisfaction

SERVICES (what do we offer?)

Elevate awareness of MDBC services

Strengthen the value proposition Create business development op-

Organise high quality events Create business development opportunities/exposure for members

INTERNAL PROCESSES (how do we do it?)

Building a high performing team

Create well structured & organised processes

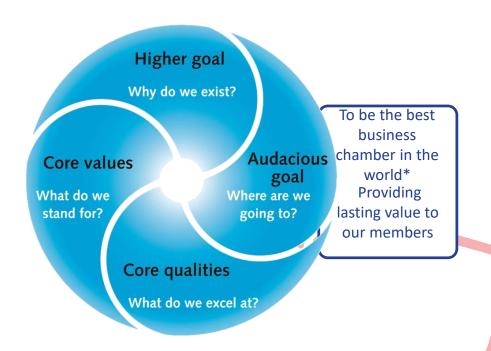
FINANCE (how do we ensure a healthy financial basis?)

Maintain financial sustainability

Ensure economic advantageous procurement



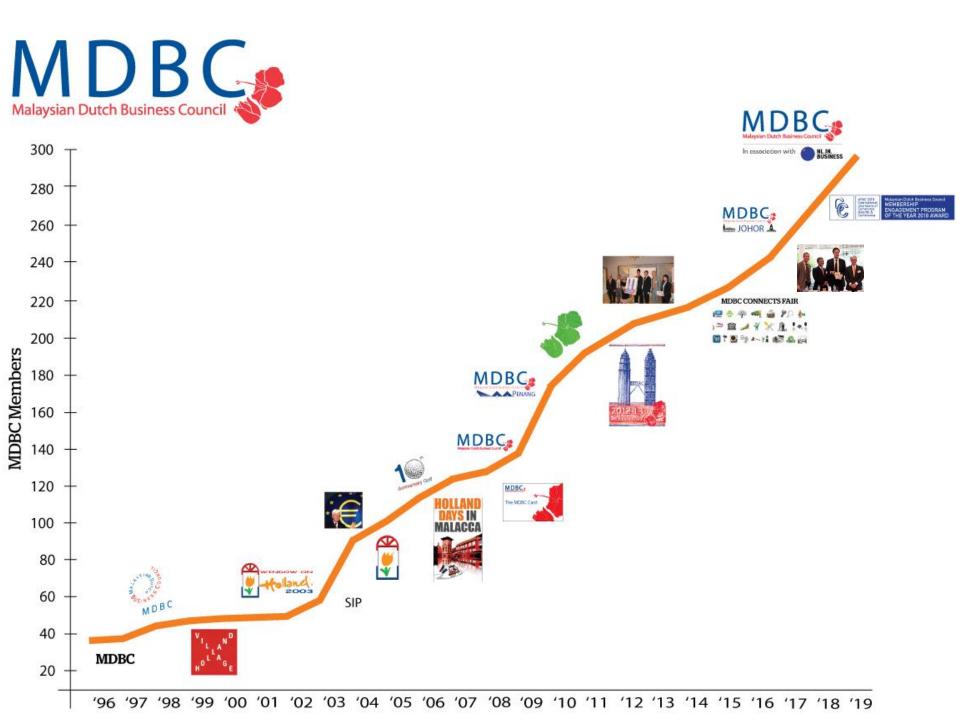
Strategy 2019 - 2021: defining audacious goal



* 90% of members:

- 1. are satisfied with the variety and completeness of business services at MDBC
- 2. are satisfied with MDBC's role in representing their company to relevant stakeholders
- 3. are satisfied with the networking opportunities provided by MDBC
- 4. would recommend MDBC to potential members
- 5. are satisfied with the return on investment of their membership
- * Ideally a ranking would be used to compare different business chambers. As there is no international ranking, our goal is to proclaim to be the best business chamber in the world

based on these indicators







APAC 2018 International Chambers of Commerce Awards & Conference Malaysian Dutch Business Council
MEMBERSHIP
ENGAGEMENT PROGRAM
OF THE YEAR 2018 AWARD







- ** MDBC in the top 3 of all Dutch Chambers in the world!
- ** Cooperation MDBC Netherlands Embassy KL best practice globally!
- ** 2nd Dutch Chamber in the world to be accredited!







Events

Talks/ Seminars
Visits
Networking/ Social
Dialogues/ Representation
Exhibitions / Conferences
Sector Committees
Government / Authorities

Avg. 3 events / month, Many are complimentary for members.

EUMCCI.













Representation

MY Authorities

Trade & Investment Issues
Immigration Issues
Sector Committees
Federal and State

Exhibitions

Support Dutch missions
Support Embassy initiatives
Holland Pavilion

Malaysia in NL

ASEAN Business Dialogue Malaysia / ASEAN seminars















MDBC Chapters in Penang and Johor

Reaching out to local authorities for members in Northern & Southern regions. Penang since 2010, Johor was launched in 2017.











The MDBC Career Membership

Bringing together our corporate community and (Dutch-linked) career seekers





BUSINESS SERVICES - REPRESENTATION - NETWORKING

Career Membership



The platform to bring together career seekers and our corporate commu

MDBC is at the heart of a network of organisations with Maraysian Dutch links. These organisations, which are active in a wide variety of sectors, often employ a diverse. multicultural workforce. Simultaneously, MDBC has a close connection with the Dutch expan community and people who outdry want to expend their business network in Malaysia.

This puts MDBC in the ideal position to connect both. The MDBC Career Membership into to bridge the gap between potential employers or companies looking to diversify their workforce, and professionals who want to kick start their career opportunities in Maleysia.

For more information, please comact us at: Jolande(jmdbc.com.my Tel: -603 - 2722 8335

Sign up for the MOBC Career Membership









The MDBC Innovation & Sustainability Awards

Sharing of best practices and recognition of sustainability and innovation.

High - class event with quality winners. Media awareness (radio, print).















MDBC Publications & Publicity Wide exposure for members. Quarterly Magazine, Directory, Social Media, Media.























The MDBC Student Internship Program

Placement of >100 Dutch student interns annually, with MDBC member companies in Malaysia!

More than 1,000 placements since 2004!;

Cooperation with 10 partner Universities in The Netherlands;

Orientation / Graduation / Master's internships;

Wide variety of study areas;

Internships of 100 nett days (5 months);

Fully coordinated with cultural briefing, application of work permit, etc.









In Summary:

- >> Check if you receive our emails!
- >> Event attendance! (anyone from your organisation)
- >> Make use of our Business Services / Representation / Chapters
- >> Network with fellow members!
- >> Get exposure through MDBC events and (online) media
- >> Give us feedback & suggestions



For more information please visit www.mdbc.com.my