

UNOFFICIAL ENGLISH TRANSLATION

**PRESS STATEMENT
MINISTRY OF DOMESTIC TRADE AND CONSUMER AFFAIRS**

ESSENTIAL SERVICES IN THE TRADE DISTRIBUTION SECTOR ALLOWED TO OPERATE DURING THE MOVEMENT CONTROL ORDER (MCO) PERIOD COMMENCING NATIONWIDE FROM 1 TO 14 JUNE 2021

PUTRAJAYA, 31 MEI 2021 - The Ministry of Domestic Trade and Consumer Affairs (MDTCA) notes the decision of the National Security Council Special Session : COVID-19 Management on 28 May 2021 to impose a full closure of the economic and social sectors across the country from 1 to 14 June 2021. During this period, all sectors are not allowed to operate except for the essential economic and service sectors listed by the National Security Council (NSC).

Subsequently, following the announcement by the YB Senior Minister of Defense on 30 May 2021 in relation to the list of essential services allowed to operate during the **total lockdown** period, there are **ten (10) essential services including petrol stations which have been listed as an essential service under the trade distribution sector**. MDTCA as the ministry regulating the trade distribution sector which includes retail, wholesale and distribution has updated the existing MCO Trade Distribution Sector SOP as follows:

Activity	Worker Capacity	Standard Operating Procedure (SOP)
Supermarket premises / hypermarkets, departmental stores are RESTRICTED to food and beverage/ basic necessities, pharmacies/ personal care stores and convenience stores/ mini marts and restaurants in shopping complexes.	100%	Mandating a limit on the number of customers at any one time according to the size of the business premises by prescribing one (1) person for every four (4) square meters;

<p>i. Supermarkets/ hypermarkets are limited to the food and beverage/ basic necessities sections.</p> <p>ii. Departmental stores are limited to the food and beverage/ basic necessities sections.</p> <p>iii. Pharmacies/ personal care stores</p> <p>iv. Convenience stores/ mini markets</p> <p>v. Grocery stores</p>	<p>100%</p>	<p>Mandating a limit on the number of customers at any one time according to the size of the business premises by prescribing one (1) person for every four (4) square meters;</p> <p>Distribution Centres are subject to normal operational hours.</p>
<p>Restaurants</p>	<p>60%</p>	<p>Dine-in is not allowed.</p>
<p>Laundry (including self -service)</p>	<p>60%</p>	<p>Assigning at least one worker to ensure entry and exit control of customers for self-service laundromats.</p>
<p>Other Specialty Retail Stores</p> <ul style="list-style-type: none"> • Petrol stations 	<p>60%</p>	<p>Convenience stores at petrol stations can operate between 8:00am – 8:00pm.</p>
<p>Animal care/ animal feed stores</p>	<p>60%</p>	<p>Only sale activities of animal care and feed products are allowed</p>
<p>Optical stores and optical goods</p>	<p>60%</p>	<p>Only sale activities and the repair of glasses are allowed.</p>

Hardware stores	60%	Only sale activities of hardware products are allowed. Installation and repairs at home are not allowed.
Vehicle workshops, maintenance and spare parts	60%	Car wash services are not allowed.
e-Commerce for all product categories	100%	Distribution Centres are subject to normal operational hours.
Wholesale and Distribution only for the category of essential service products.	100%	Distribution Centres are subject to normal operational hours.

All these essential service activities of the trade distribution sector are allowed to operate from 8:00am to 8:00pm except for petrol stations from 6:00 am to 8:00pm and petrol stations on toll highway roads are allowed to operate 24 hours.

During the implementation period of this MCO, the operating permission letter previously issued by the Ministry of International Trade and Industry is revoked effective 1 June 2021. **All essential services under the trade distribution sector must obtain an operating permission letter from the Ministry of Domestic Trade and Consumer Affairs (MDTCA). Applications for an operating permission letter can be made through the website <https://www.kpdnhep.gov.my> starting 31 May 2021 (Monday).**

The updated MCO Trade Distribution Sector SOP and Frequently Asked Questions (FAQ) for the Trade Distribution Sector can also be found at <https://www.kpdnhep.gov.my>. For any further inquiries, industry players and the public can contact the **Trade Distribution and Services Industry Secretariat (SPIP)** at the hotline 03-88826322/6587 or through email at roa@kpdnhep.gov.my

**YB Dato Sri Alexander Nanta Linggi,
 Minister of Domestic Trade and Consumer Affairs
 Putrajaya, 29 May 2021**