




NATIONAL RECOVERY PLAN (NRP) – PHASE 1 SOP

EFFECTIVE DATE : 25 AUGUST 2021

<p style="text-align: center;">Permitted Activities</p> <ul style="list-style-type: none"> Permitted Essential Service sectors Purchasing / obtaining essential goods and services Obtaining healthcare treatment & medicine Conducting Official Government business.
<p style="text-align: center;">Prohibited Activities</p> <ul style="list-style-type: none"> Inter-district movement in NRP areas and inter-state movement without permission from the RMP Movement in and out of NRP areas without permission from the RMP Please refer to the List of Prohibited Activities
<p style="text-align: center;">Standing Orders</p> <ul style="list-style-type: none"> Regulation 16 P.U. (A) 293/2021. Act 342. Subject to conditions issued by the NSC and MOH. Orders and rules under the Local Authorities. Subject to the Hotspot Identification for Dynamic Engagement (HIDE) reports and MOH risk assessment. Other orders issued from time to time by the Director General of Health

Effective Period	As prescribed in brief description	Permitted Hours for Activities	As prescribed in brief description	Movement	Conditional
<p>ACTIVITIES AND PROTOCOLS</p> <div style="display: flex; justify-content: space-around; align-items: center;">  <div style="background-color: #0056b3; color: white; padding: 5px; font-weight: bold;">UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA</div> </div>					
Activity		Brief Description			
1. Areas Involved		<p>KEDAH, SELANGOR, MELAKA, JOHOR, FEDERAL TERRITORY OF KUALA LUMPUR AND FEDERAL TERRITORY OF PUTRAJAYA</p> <p>*For areas under an EMCO, the EMCO SOP for those areas are applicable until their respective EMCO expiry dates.</p>			
2. Effective Period		Commencing 20 August 2021 (commencing 12:01am)			
3. Full Vaccination		<p>Individuals who have completed their vaccination are individuals who fulfil the following criteria:</p> <ul style="list-style-type: none"> i. For vaccines that require two doses (Cormimaty (Pfizer-BioNTech), COVID-19 AstraZeneca (Oxford-AstraZeneca), Coronavac (Sinovac), Spikevax (Moderna) and Covilo (Sinopharm)), the individual must have passed the 14th day from the date of the second dose; or ii. For vaccines that only require one dose (Covid-19 Janssen (Johnson & Johnson) and Convidecia (CanSino)), the individual must have passed the 28th day from the vaccination date. 			



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4. General Health Protocol		<ul style="list-style-type: none"> It is mandatory for the license holder and premise owner to provide a MySejahtera QR code and a customer attendance registration book. Hand sanitizers are to be provided at entrances and to ensure its use before entry. Use of the MySejahtera app is mandatory in areas with extensive internet access. Use of the customer attendance registration book is only allowed for areas without internet access or for other reasonable reasons (senior citizens, no smartphone and others). The license holder and premise owner to ensure customers check-in to the premises using MySejahtera or to manually write down their name and telephone number if there is no internet access. It is mandatory for employers, workers, customers and visitors to check in with MySejahtera or to manually write down their name and telephone number legibly before entering the premises including at Government, private sector and individual offices. For shopping centres, supermarkets or departmental stores, customers only need to scan their body temperature once at the entrance to the complex and not at every business premise within one complex. A person with a body temperature of above 37.5 degree Celsius is not allowed to enter the complex and premises. The owner of the complex and premises outside the complex must ensure that only customers with the status “Low Risk” including “Casual Contact Low Risk” in the MySejahtera app are allowed inside their respective complex / premises. The license holder and premise owner to ensure control on the entry and exit movement of customers on the premises with at least 1 meter physical distancing. 			



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4. General Health Protocol		<ul style="list-style-type: none"> Children the age of 17 and under are not encouraged to be in public areas and facilities. The license holder and premise owner to limit the number of customers on the premises with physical distancing of at least 1 meter radius at any given time. Every premise must display the maximum number of customers at any given time. The use of a queue numbering system is encouraged for customers entering a premise. All building owners must provide a QR code for each floor. Employees, suppliers and customers are required to wear face masks correctly in accordance with MOH recommendations while on the premises. To ensure there is a good VENTILATION AND AIRING SYSTEM on the premises based on the ventilation and indoor air quality guidelines issued by the Department of Occupational Safety and Health (DOSH). It is mandatory to wear face masks especially while in congested public areas except for the following activities and areas: <ol style="list-style-type: none"> Hotel rooms or privately paid accommodation involving members of the same household. Individual workspaces. Sports and recreational activities Own vehicles involving members of the same household. Indoor or outdoor areas and public places without any other individual. While eating and drinking in public without any other individual (other than in restaurants or eateries). 			



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FACILITIES FOR FULLY VACCINATED RECIPIENTS

Activity	Brief Description
5. Inter-District and Inter-State Movement for Long Distance Married Couples	<ul style="list-style-type: none"> Long-distance married couples are allowed to cross districts and states for the purpose of meeting their respective partners with the condition that both must have been fully vaccinated with PDRM confirmation and produce: <ul style="list-style-type: none"> ➤ A copy of the husband and wife’s identity card ➤ A copy of the marriage certificate/ card ➤ A copy of the husband and wife’s COVID-19 Vaccination Card/ Digital Certificate ➤ A copy of documentary evidence of the husband/ wife’s residence or employer confirmation letter. Showing a permission letter approved by PDRM when passing roadblocks (SJR).
6. Inter-District and Inter-State Movement for Parents/ Guardians with Long Distance Children (Below 18 Years)	<ul style="list-style-type: none"> Parents/ guardians who have children under the age of 18 residing in a different district or state are allowed to cross districts and states to meet their respective children with the condition that both parents / guardians must be fully vaccinated with PDRM confirmation and produce: <ul style="list-style-type: none"> ➤ A copy of the parents’ identity card and child’s birth certificate/ document ➤ A copy of the parents’ / guardians’ COVID-19 Vaccination Card/ Digital Certificate ➤ The child’s schooling information (if relevant) Showing a permission letter approved by PDRM when passing roadblocks (SJR).



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FACILITIES FOR FULLY VACCINATED RECIPIENTS

Activity	Brief Description
<p>7. Citizens and Foreigners Returning/ Arriving from Overseas</p>	<ul style="list-style-type: none"> Citizens and foreign travellers with a residence in Malaysia (including PR and Malaysia MY Second Home) returning or arriving from abroad who are fully vaccinated are allowed to undergo mandatory quarantine at home and will be given a digital Home Surveillance and Observation Order (HSO) subject to risk assessment of the Ministry of Health (MOH) and details issued by MOH. <ul style="list-style-type: none"> Showing evidence of a negative RT PCR test report that is valid and conducted 3 days before departure. Having a valid and complete COVID-19 vaccination certificate (dependent on the type of vaccine). No symptoms during the health screening conducted at Malaysia's International Arrival Gate (IAG). Having a suitable residence to carry out quarantine. Individuals returning / arriving from abroad who have not been fully vaccinated or vaccinated at all must undergo quarantine at a designated quarantine center subject to further details issued by the Ministry of Health (MOH). The mandatory quarantine period for travellers from all countries is 14 days and can be extended for another 7 days if required based on the risk assessment result conducted on the 14th day. Travellers are required to conduct self assessment daily via Home Assessment Tool (HAT) in MySejahtera application and this activity must continue until the end of the quarantine period (either 14 days or 21 days from arrival date). Travellers are required to conduct COVID-19 infection detection screening tests which is COVID-19 RT-PCR test upon arrival at IAG. A repeat COVID-19 infection detection screening test is to be done on the 10th day or 18th day (for travellers conducting quarantine for 21 days).



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8. Religion	<ul style="list-style-type: none"> Prayer activities in mosques and <i>suraus</i> for fully vaccinated individuals are allowed subject to the regulations and SOPs prescribed by the State Religious Authority. Prayer activities in Non-Muslim Houses of Worship (RISI) for fully vaccinated individuals are allowed subject to the regulations and SOPs prescribed by the Ministry of National Unity.
9. Manufacturing and Construction Sectors	<ul style="list-style-type: none"> For activities not listed in the List of Essential Services Manufacturing and Construction Sectors that achieve complete vaccination rates for workers are allowed to operate as follows: <ol style="list-style-type: none"> 40% : Allowed to operate with 60% workforce capacity. 60% : Allowed to operate with 80% workforce capacity. 80% : Allowed to operate with 100% workforce capacity. RTK Antigen tests to be conducted on workers every 2 weeks with the cost borne by the employer.
10. Mining and Quarrying	<ul style="list-style-type: none"> For the mining and quarrying sectors that have achieved a full vaccination rate for the workforce are allowed to operate as follows: <ol style="list-style-type: none"> Less than 60% : Allowed to operate with 60% workforce capacity. 60% : Allowed to operate with 80% workforce capacity. 80% : Allowed to operate with 100% workforce capacity. RTK Antigen tests to be conducted on workers every 2 weeks with the cost borne by the employer.



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Activity	Brief Description
<p>11. Trade and Distribution Sector</p>	<ul style="list-style-type: none"> Customers accorded these facilities must be fully vaccinated. <ol style="list-style-type: none"> Car wash centers Electrical and electronic stores Home and kitchen appliance stores Furniture stores Sports equipment stores Car accessory stores Car distribution and sale centres Clothing, fashion and accessory stores Jewellery stores Hairdressers and beauty centers/salons (for basic haircut services only) The premise owner must ensure customers wishing to enter the premises MUST show a COVID-19 Vaccination Card/ Digital Certificate which proves the customer has been fully vaccinated. Parents/ guardians who have received complete vaccination are allowed to bring children 17 years of age and under to the premises in compliance to general health protocols.



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Activity	Brief Description
12. Morning, Farmers, Night and Weekend Markets	<ul style="list-style-type: none"> Customers accorded these facilities must be fully vaccinated. Morning markets, farmers' markets, night markets and weekend markets are allowed to operate by ensuring customer who wish to enter the market areas MUST show a COVID-19 Vaccination Card/Digital Certificate which proves the customer has been fully vaccinated



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Activity	Brief Description
14. Sports and Recreational	<ul style="list-style-type: none"> The use of sports and recreational premises and facilities is RESTRICTED to only individuals who have COMPLETED VACCINATION to perform all sports and recreational activities individually without physical contact for health purposes, fitness and self -skills by adhering to a physical distancing of at least 2 to 3 meters from 6.00 am to 8.00 pm and performed in the same district only. Activities that can be done on the premises/ facilities are as swimming, equestrian, shooting, tennis/ badminton (singles), golf, motorsport and the likes. Operation of all outdoor and semi-open commercial sports and recreation facilities including swimming pool/ sports premises & water recreation (open/ partial open) with compliance to 60% utilization capacity/ area WITH supervisory control. Employee attendance is not more than 60% of the workforce covering management and operations. Use is among individuals who have COMPLETED vaccination only. Individuals who have received complete vaccinations are also allowed to bring children aged 17 and under for such activities with strict SOP compliance. Operation of all outdoor and semi-open commercial sports and recreational facilities including public swimming pool/ sports premises & water recreational (open/ partial open) is subject to the Local Authority (PBT)/ Related Authorities. Dine-in activities at restaurants or cafes on the premises such as club houses are allowed. However, bathroom operation is not allowed.



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Activity	Brief Description
15. Picnics and camping	<ul style="list-style-type: none"> • Picnics and camping activities are allowed in the same district. Individuals who have received complete vaccination are allowed to bring children aged 17 years and below for such activities in compliance with strict SOP.



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16. Movement Control		<ul style="list-style-type: none"> Inter-district movement (based on district borders determined by the State Government) and inter-state movement is not allowed except for long-distance couples, long-distance children and individuals approved to travel by MOH and PDRM. PDRM is responsible for exercising control over infected areas with the assistance of ATM, APM & RELA. Entry and exit routes of NRP areas are closed and entry is controlled by PDRM. Movement for fully-vaccinated individuals is allowed based on vehicle capacity. For those not fully vaccinated: <ol style="list-style-type: none"> i. Only two (2) people from a household are allowed to go out to obtain food supplies, medicine, supplements and basic necessities. ii. A maximum of three (3) people including the patient is allowed to go out to obtain healthcare services, medication, test screening, vaccination program, safety or emergency. The number of passengers allowed in a taxi and e-hailing is limited to only two (2) people including the driver. The passenger must sit at the back. The number of people allowed in a good carrying vehicle as well as for the economic or industry activity chain (except for worker transport) is dependent on the vehicle registration license. The number of people allowed in a Department Vehicle or an Official Position Car is based on the capacity of the vehicle. Activities and services at all airports and ports are allowed to operate 24 hours 			



NATIONAL RECOVERY PLAN (NRP) – PHASE 1 SOP

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Permitted Activities
<ul style="list-style-type: none"> Permitted Essential Service sectors Purchasing / obtaining essential goods and services Obtaining healthcare treatment & medicine Conducting Official Government business.
Prohibited Activities
<ul style="list-style-type: none"> Inter-district movement in NRP areas and inter-state movement without permission from the RMP Movement in and out of NRP areas without permission from the RMP Please refer to the List of Prohibited Activities
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ACTIVITIES AND PROTOCOLS					
			UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA		
Activity		Brief Description			
16. Movement Control		<ul style="list-style-type: none"> Unloading activities involving non-essential goods at factories are limited to deliveries and acceptance of goods or cargo for existing stockpile for the purpose of only import and export with limited workers from 8:00am to 8:00pm on Mondays, Wednesdays and Fridays. Unloading activities involving essential goods are not subject to this restriction and operate as usual. Public land and sea transportation services such as worker transport, bus stops, express buses, LRT, MRT, ERL, monorail, ferries, and other public transport are allowed to operate based on 50% of the vehicle capacity (operational hours and frequency is subject to the Ministry of Transport). Movement in cases of death, natural disaster is allowed after obtaining permission from PDRM. Movement for disaster or humanitarian relief by NGOs must obtain permission from the State Disaster Management Committee or District Disaster Management Committee in the affected area and the assistance must be channeled through the Disaster Operations Control Center in that area. Inter-district and inter-state movement for the purpose of COVID-19 vaccination in Vaccination Centres [PPV]) in a district or state outside residential area is allowed by showing appointment details through the MySejahtera app, online or SMS. State Assemblymen and Members of Parliament are allowed to cross districts and states to visit their respective constituency without conducting any ceremony. Movement for Short Term Business Travelers under the One Stop Centre (OSC) Initiative for official or business purposes is allowed after obtaining permission from PDRM. 			



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Activity		Brief Description			
17. Civil Service		<ul style="list-style-type: none"> Subject to orders from the National Chief Secretary. Implement a full Work From Home (WFH) arrangement excluding frontliner services, security, defense and enforcement Attendance at the Office is allowed only for essential services and not exceeding 40% at any one time based on priority to work processes that cannot be implemented by WFH such as the payment of contracts / invoices / salaries, payment / distribution of monthly / periodic aid to citizens, maintenance / security of the premises, ICT technical management for system maintenance and online meets and document preparation involving Cabinet. Government service counters are allowed to physically operate from 1 July 2021 onwards involving: <ul style="list-style-type: none"> a) Services that cannot be rendered online; b) Counter staff capacity does not exceed 50%; and c) Physical attendance of customers is only through appointments. Attendance to the office must be accompanied by an official order document and employee pass. 			
18. Private Sector		<ul style="list-style-type: none"> All essential service sectors approved by the relevant Ministry or Agency can operate during the NRP period subject to an approval letter of the relevant Ministry effective 1 June 2021. The movement of workers is subject to the registration or operating approval letter or employee pass or employer confirmation letter. Employee attendance capacity for the private sector in the essential services including operations and management is limited to 60%. 			



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Activity		Brief Description			
19. Meetings		<ul style="list-style-type: none"> Meetings must be conducted via video conferencing. 			
20. Seminars, Workshops, Courses, Training and Lectures		<ul style="list-style-type: none"> Seminars, workshops, courses, training and lectures are not allowed except for ongoing internal training that can be conducted in training areas through the Camp Based Training method. Seminars, workshops, courses, training and lectures conducted online are allowed. Critical interviews which must be conducted face-to-face and online are allowed. 			



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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Activity	Brief Description
<p>21. Business and Services</p>	<ul style="list-style-type: none"> Restaurant operators including those in hotels, sports and recreational clubhouses, eateries, dining outlets, food trucks, roadside hawkers, mobile hawkers, food courts, hawker centres, roadside stalls or kiosks, are allowed to operate between 6:00am to 10:00pm via take-away, drive-through or delivery with EXCEPTION of dine-in services for fully vaccinated customers.. Park & dine services are not allowed. Grocery stores, convenience stores, personal care stores and mini marts are allowed to operate between 8:00am to 8:00pm. Daily necessity stores such as hardware stores, vehicle workshops, baby goods stores and religious goods are allowed to operate between 8:00am to 8:00pm Healthcare services such as hospitals, clinics, and medical laboratories can operate 24 hours or in accordance with their operational license. Pharmacies can operate from 8:00am to 8:00pm Petrol stations can operate from 6:00am to 8:00pm except for petrol stations on highways which can operate 24 hours. Supermarkets, hypermarkets, and departmental stores can be open from 8:00am to 8:00pm. Book and stationery stores, computer and telecommunications stores are allowed to operate from 8:00am to 8:00pm. Veterinarians and pet food stores are allowed to operate from 8:00am to 8:00pm. Laundry services, self-service laundromats and optical stores are allowed to operate from 8:00am to 8:00pm. Self-service laundromats must ensure an employee is on the premises with adherence to the prescribed SOP.



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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA


Activity	Brief Description
22. Markets	<ul style="list-style-type: none"> Day markets and public markets can operate from 6:00am to 4:00pm subject to the local authorities with compliance to SOPs and supervision of RELA or local authorities officers. Controlled Fresh Markets are allowed to operate from 7:00am to 2:00pm. Permanent Farmers Markets, MyFarm Outlets (MFO) and Local Farmer Organization Complexes are allowed to operate from 6:00am to 4:00pm. Wholesale markets are allowed to operate from 12:01am to 6:00am and 11:00am to 4:00pm subject to the local authorities with compliance to SOPs and supervision of RELA or local authorities officers. Morning markets and farmers' markets are allowed to operate from 7:00am to 11:00am with compliance to SOPs and supervision of RELA or local authorities officers. Night and weekend markets are allowed to operate subject to local governing authorities with compliance to SOPs and supervision of RELA or local authorities officers. Customers who wish to enter morning markets, farmers' market, night markets and weekend markets areas MUST show a COVID-19 Vaccination card/Digital Certificate which proves that the customer is fully vaccinated.



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Activity		Brief Description			
23. Mining and Quarrying		<ul style="list-style-type: none"> The supply of minerals and rock materials as well as its movement from the mine or quarry to a premise or major public infrastructure construction project and building construction works are allowed in this SOP. The supply of cement as well as its movement from the mine or quarry to a premise or major public infrastructure construction project and building construction works are allowed in this SOP. Mining and quarry maintenance works are allowed based on the Mining and Quarry SOP. Mining and quarry operations are allowed subject to the Mining and Quarry SOP. 			
24. Agriculture, Fisheries, Livestock, Farming and Commodities		<ul style="list-style-type: none"> Refer to the List of Essential Services According to Sector for allowable to operate. Fishing activities for subsistence purposes are allowed. 			



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Activity		Brief Description			
25. Education		<ul style="list-style-type: none"> • All schools and educational institutes under MOE, private educational institutes under the school category and centers such as tuition centers, language centers, skill centers, counselling centers and others registered under MOE are closed. • All in-person Educating and Teaching (PdP) activities are not allowed and must continue to be conducted through the Educating and Teaching at Home (PdPR) method. • International school and expatriate school students involved with international examinations are allowed to attend to sit for their examination according to the examination schedule set by the international examination body. • All Public & Private Higher Educational Institutions, Vocational Institutes, other schools under the Ministry of Education (MOE), tahfiz centers and other educational institutes are to be closed. HEIs under the purview of the Ministry of Higher Education (MOHE) can continue online. • All in-person Educating and Teaching (PdP) activities are not allowed except for students in need. • International examinations and professional bodies as well as research activities which require laboratory facilities at HEIs are allowed in accordance with the relevant HEI SOP and movement must be accompanied by confirmation from the Ministry of Higher Education (MOHE) or relevant HEI. • Students in boarding school, universities or educational institutes are allowed to be in the boarding school, university or institution and continue hybrid learning. 			



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Activity		Brief Description			
26. Nurseries, Childcare Centers, Kindergartens, Daycare Centers and Residential Daycare Centers		<ul style="list-style-type: none"> Nurseries, childcare centers, daycare centers, private kindergartens, kindergartens private, international and expatriate schools as well as mind development centers for children between the ages of 4 and 6 are not allowed to operate except for children whose parents and guardians are both frontliners and working in essential services. Residential care centers or rehabilitation centers for children, People with Disabilities, senior citizens, women and multi-purpose care centers are allowed to operate in accordance with the SOPs prescribed under the relevant Ministry, Department or Agency. Parents or guardians sending children to childcare centers are allowed to in accordance with the vehicle capacity 			
27. Religion		<ul style="list-style-type: none"> Prayer activities at mosques and suraus are allowed for fully vaccinated individuals subject to the regulations and SOPs prescribed by the State Religious Authority. The Muslim wedding ceremony (akad nikah) is only allowed in Religious Departments / Agencies with attendance in accordance with State Religious Authority directives. Muslim funeral arrangements are allowed in accordance with State Religious Authority directives. Prayer activities at Non-Muslim Houses of Worship are allowed for fully vaccinated individuals subject to the regulations and SOPs prescribed by the Ministry of National Unity (KPN). The registration of marriages for non-Muslims at the National Registration Department (NRD), Houses of Worship and Religious Associations is allowed with attendance according to NRD directives. Non-Muslim funeral arrangements are allowed in accordance with the Ministry of National Unity directives. 			



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<p>ACTIVITIES AND PROTOCOLS</p> <div style="display: flex; justify-content: space-between; align-items: center;"> UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA </div>					
Activity		Brief Description			
28. Sports and Leisure		<ul style="list-style-type: none"> For individuals who have not yet completed or received a complete vaccination, individual sports and recreational activities can be done in the open (outdoor) including public open parks by adhering to physical incarceration of at least 2 to 3 meters and performed in the same district from 6.00 am to 8.00 pm. Activities are such as jogging, exercise, cycling, skateboarding, inline skating and others. Operation of public open parks is SUBJECT to Local Authorities (PBT). The operation of all indoor sports and recreational facilities is RESTRICTED to only essential management purposes (finance, maintenance and the likes) with compliance of not exceeding 30% of the workforce including management and operations. Centralized training programs including quarantined closed tournaments or competitions organized by the National Sports Council (MSN) using the Camp Based Training concept. Quarantined Central training programs organized by the State Sports Councils (State MSN) using the Camp Based Training Concept. Quarantined Central training programs for teams in the Malaysian Football League (MFL) using the SPORTS BUBBLE model (Camp Based Training). Hosting of private Malaysian Football League matches by the Malaysian Football League (MFL) using the SPORTS BUBBLE model without the attendance of spectators or supporters. 			



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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Activity	Brief Description
29. Creative Industry Activities	<ul style="list-style-type: none"> • Development and broadcasting of creative content through recordings or live broadcasts including animation, filming, drama, promotions, sitcoms and the likes, including dance arts, theatre arts, musical arts, cultural and heritage performances as well as musical art activities are not allowed except for individual talks and live streaming. • Broadcast by recording or live broadcast programs in the form of information presentation (other than entertainment) such as news, forums, talks are allowed.
30. Other Activities	<ul style="list-style-type: none"> • Picnic and camping activities for non-fully vaccinated individuals are not allowed.

ANY ACTIVITY NOT STATED IN THIS SOP IS PROHIBITED.



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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

LIST OF ESSENTIAL SERVICES ALLOWED TO OPERATE

1. Food and beverage, including for animals
2. Healthcare and medication including supplements, personal care and animal clinics as well as veterinary services
3. Water
4. Energy
5. Security and safety, defense, emergencies, welfare and humanity support
6. Waste management and public sanitation and sewerage
7. Transport through land, water or air
8. Port, shipyard and airport services and operations including unloading, laiter transport, cargo handling and pilotage (pemaliman), and storage or bulk commodity
9. Communications including media, telecommunications and internet, post and courier and broadcasting (only for the purpose of conveying information, news and the like)
10. Banking, insurance, takaful and capital markets (60% entire capacity subject to the Financial Services Sector SOP by Bank Negara Malaysia)
11. Community credit and pawn shops
12. eCommerce and information technology
13. Production, distillation, storage, supply and distribution of fuels and lubricants
14. Hotel and accommodation (only for the purpose of quarantine, segregation, work for the essential services and not tourism purposes)
15. Critical construction, maintenance and repair
16. Forestry services (limited to enforcement) and wildlife
17. Legislature and the judiciary
18. Lawyers and commissioner of oaths
19. Accounting services.
20. Professional and consultancy services (subject to the relevant Professional Body regulatory authority)
21. Logistics limited to delivery of essential services



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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

ESSENTIAL SERVICES ACCORDING TO SECTOR

- ### A. Manufacturing (60% worker capacity)
1. Aerospace (components and maintenance, repair and overhaul - MRO)
 2. Food and beverage
 3. Packaging and printing materials only related to food and health goods
 4. Personal care items and detergents
 5. Health care and medical products
 6. Personal safety items, personal protective equipment (PPE) including rubber gloves and fire safety equipment
 7. Components for medical devices
 8. Electrical and Electronics (global economic chain importance)
 9. Oil and Gas including petrochemicals and petrochemical products
 10. Machinery and equipment related only to health and food
 11. Textiles for PPE production only
 12. Production, refining, storage, supply and distribution of fuels and lubricants



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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

ESSENTIAL SERVICES ACCORDING TO SECTOR

- B. Agriculture, Fisheries, Livestock, Farming and Commodities (Optimal Capacity)**
- Agriculture, fisheries and farming as well as its supply chain
 - Farming and commodities as well as its supply chain (palm oil, rubber, pepper and cocoa)
- C. Construction**
- Critical maintenance and repair work.
 - Public infrastructure construction works.
 - Building construction work that provides approved employee accommodation on the construction site or houses workers in approved Centralized Worker Quarters (CLQ).
 - Construction works implemented by G1, G2, G3 and G4 contractors.
 - Individual residence renovation works.
 - Government funded construction projects.
 - Land inquiry works.
 - Professional/ consultancy services involved in construction works allowed to operate.
 - Supply chain services involved in construction works allowed to operate.

Permitted Activities
<ul style="list-style-type: none"> Permitted Essential Service sectors Purchasing / obtaining essential goods and services Obtaining healthcare treatment & medicine Conducting Official Government business.
Prohibited Activities
<ul style="list-style-type: none"> Inter-district movement in NRP areas and inter-state movement without permission from the RMP Movement in and out of NRP areas without permission from the RMP Please refer to the List of Prohibited Activities
Standing Orders
<ul style="list-style-type: none"> Regulation 16 P.U. (A) 293/2021. Act 342. Subject to conditions issued by the NSC and MOH. Orders and rules under the Local Authorities. Subject to the Hotspot Identification for Dynamic Engagement (HIDE) reports and MOH risk assessment. Other orders issued from time to time by the Director General of Health

Effective Period	As prescribed in brief description	Permitted Hours for Activities	As prescribed in brief description	Movement	Conditional
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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

ESSENTIAL SERVICES ACCORDING TO SECTOR

- D. Distributive Trade**
- Without Condition of Vaccination
- Shopping complexes are **OPEN only** for supermarkets, hypermarkets and departmental stores INCLUDING all listed essential services.
 - Supermarkets and hypermarkets.
 - Departmental stores.**
 - Pharmacies, personal care, convenience stores and mini marts.
 - Restaurants
 - Laundry (including self-service)
 - Pet care and pet food stores
 - Eyeglass and optical goods stores
 - Hardware stores
 - E-commerce (for all product categories)
 - Wholesale and distribution (only for all categories of essential service)
 - Vehicle, maintenance and spare part workshops
 - Other Specialty Retail Stores (petrol stations)
 - Books and stationery stores
 - Computer and telecommunication stores



NATIONAL RECOVERY PLAN (NRP) – PHASE 1 SOP

EFFECTIVE DATE : 25 AUGUST 2021

Permitted Activities
<ul style="list-style-type: none"> Permitted Essential Service sectors Purchasing / obtaining essential goods and services Obtaining healthcare treatment & medicine Conducting Official Government business.
Prohibited Activities
<ul style="list-style-type: none"> Inter-district movement in NRP areas and inter-state movement without permission from the RMP Movement in and out of NRP areas without permission from the RMP Please refer to the List of Prohibited Activities
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Effective Period	As prescribed in brief description	Permitted Hours for Activities	As prescribed in brief description	Movement	Conditional
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ACTIVITIES AND PROTOCOLS



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

ESSENTIAL SERVICES ACCORDING TO SECTOR

D. Distributive Trade

With the Condition of Fully Vaccinated Customers

1. Car wash centers
2. Electrical and electronic stores
3. Home and kitchen appliance stores
4. Furniture stores
5. Sports equipment stores
6. Car accessory stores
7. Car distribution and sale centers
8. Morning markets and farmers' markets only
9. Clothing, fashion and accessory stores
10. Jewellery stores
11. Hairdressers and beauty centers/salons (for basic haircut services only)

E. Others

Any services, works, industry and business as determined by the Government after consultation with the authority regulating the service, work, industry and business in question.


ANY ACTIVITY NOT STATED IN THIS SOP IS PROHIBITED.



NATIONAL RECOVERY PLAN (NRP) – PHASE 1 SOP

EFFECTIVE DATE : 25 AUGUST 2021

<p align="center">Permitted Activities</p> <ul style="list-style-type: none"> Permitted Essential Service sectors Purchasing / obtaining essential goods and services Obtaining healthcare treatment & medicine Conducting Official Government business.
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Effective Period	As prescribed in brief description	Permitted Hours for Activities	As prescribed in brief description	Movement	Conditional
ACTIVITIES AND PROTOCOLS					
			UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA		
Activity	Brief Description				
LIST OF PROHIBITED ACTIVITIES (NEGATIVE LIST)					
1. Economic Activities	<ul style="list-style-type: none"> Spas, reflexology, massage centres, wellness as well as pedicure and manicure services. Cyber café and cyber center operations. Driving Training Institutes, Maritime Training Centers and Aviation Training Centers. Photography activities. Predictive number agencies, horse racing and casinos. Liquor factories and store operations. 				
2. Social Activities	<ul style="list-style-type: none"> Official or Non-Official Government and private sector events Social Events such as ceremonies, celebratory events, akad nikah or engagement celebrations, weddings, receptions, aqiqah ceremonies, doa selamat, tahlil, anniversaries, birthday celebrations, reunions, retreats and other social gatherings Receiving guests or visitors at the residence except in cases of emergency and delivery services. In-person seminars, workshops, courses, training, conferences, talks, exhibitions and activities related to Meeting, Incentives, Conventions and Exhibitions (MICE). 				



NATIONAL RECOVERY PLAN (NRP) – PHASE 1 SOP

EFFECTIVE DATE : 25 AUGUST 2021

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ACTIVITIES AND PROTOCOLS					
		 <small>EUROCHAM MALAYSIA EU-MALAYSIA CHAMBER OF COMMERCE AND INDUSTRY</small>	UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA		
Activity	Brief Description				
LIST OF PROHIBITED ACTIVITIES (NEGATIVE LIST)					
3. Tourist and Cultural Activities	<ul style="list-style-type: none"> Public tourist attractions such as zoos, farms, aquariums, edutainment centers, extreme, adventure, nature parks, etc. Artwork, cultural and heritage premises such as museums, libraries, art galleries, cultural heritage art centres or villages, cultural performance stages, etc. Theme Parks, Family Entertainment Centres, indoor playgrounds and karaoke including family karaoke Inter district and state tourist activities Overseas tourist activities by citizens and domestic tourism activities that involve foreign tourists entering Malaysia. 				
4. Sports and Recreational Activities	<ul style="list-style-type: none"> All sports and recreational activities conducted in groups or with physical contact. All water sports and recreational activities conducted indoor. Attendance of spectators or supporters to sports and recreational venues. The organization of tournaments or competitions or local and international matches EXCEPT for internal or closed competitions / tournaments organized by the National Sports Council and team training matches under the Malaysian Football League (MFL). Sports and recreational activities conducted outside or across areas under effective movement control orders EXCEPT with permission from PDRM. 				



NATIONAL RECOVERY PLAN (NRP) – PHASE 1 SOP

EFFECTIVE DATE : 25 AUGUST 2021

<p align="center">Permitted Activities</p> <ul style="list-style-type: none"> Permitted Essential Service sectors Purchasing / obtaining essential goods and services Obtaining healthcare treatment & medicine Conducting Official Government business.
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ACTIVITIES AND PROTOCOLS					
			UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA		
Activity			Brief Description		
LIST OF PROHIBITED ACTIVITIES (NEGATIVE LIST)					
5. Creative and Entertainment Industry Activities		<ul style="list-style-type: none"> Hotel lounge performances. Indoor or outdoor busking activities (except at Vaccination Centres). Activities at nightclubs or pubs. Activities at cinemas. Indoor and outdoor filming. 			
6. Other Prohibited Activities		<ul style="list-style-type: none"> Any activity that can cause the attendance of many people in one place, rendering physical distancing and compliance with orders from the Director-General of Health difficult. Other matters as decided by the Government from time to time. 			