

Webinar on Responsible Business Conduct in Malaysia's Manufacturing Sector

RBA Initiatives, Programs and Tools

Khai Yau Chua, Senior Program Manager

Who We Are

The Responsible Business Alliance (RBA) is a coalition of the world's leading companies working together to improve efficiency and social, ethical, and environmental responsibility in the global supply chain.

http://www.responsiblebusiness.org/











































































































































































































































































































The Reach of RBA and its Initiatives

460+ Members (RBA + Initiatives)

\$7.7 trillion Members' annual revenue

21.5 million Members' direct employees

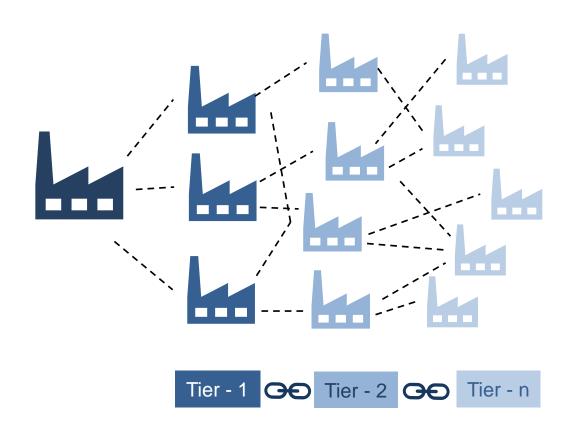
120+ Countries in which members' products are manufactured





RBA Members: HQ in the Netherlands

About 4% are with headquarters in the Netherlands including many that also sourced from Malaysia

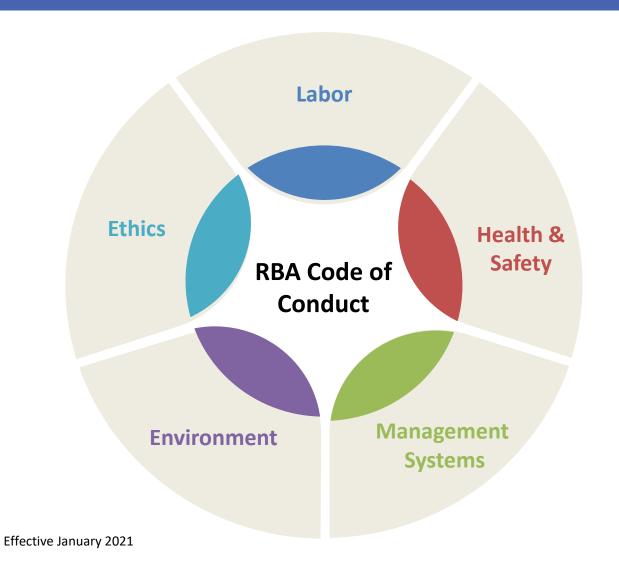






RBA Code of Conduct 7.0

Based on leading ESG International Frameworks



1

Labor

Freely Chosen Employment

Young Workers

Working Hours/ Wages & Benefits

Freedom of Association/CB

Non-Discrimination/Non-Harassment

Humane Treatment

2

Health & Safety

Occupational Safety, Injury & Illness

Emergency Preparedness

Industrial Hygiene

Physically Demanding Work

Machine Safeguarding

3

Environment

Permits

Pollution Prevention

Hazardous Substances

Waste & Emissions

Material Restrictions

4

Management Systems

Commitment

Accountability & Responsibility

Risk Assessment/Management

Worker Feedback

Audits, Assessments

Corrective Action Plans

Supplier Responsibility

Training

5

Ethics

Business Integrity

No Improper Advantage

Disclosure of Information

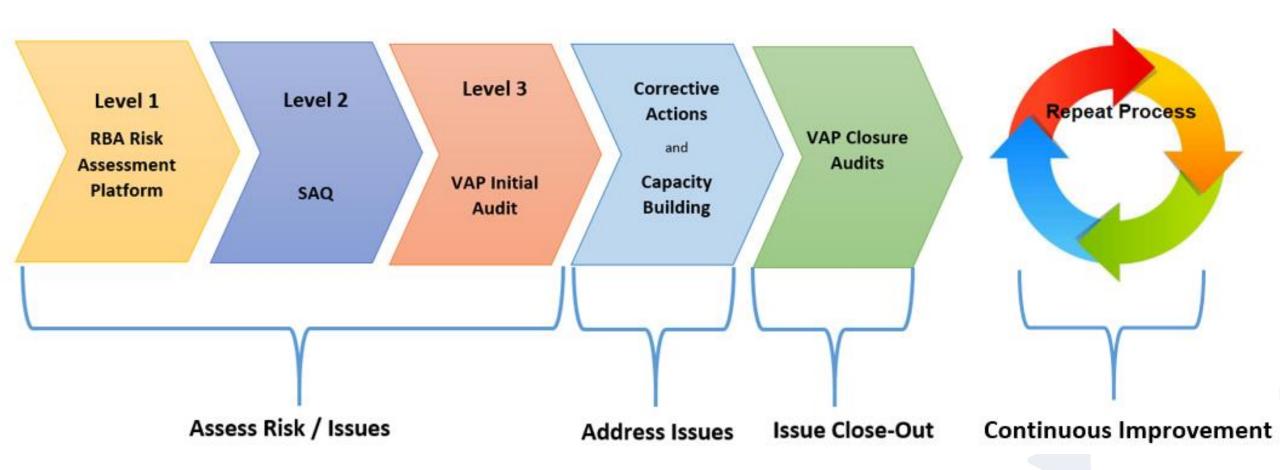
Fair Business

Non-Retaliation

Responsible Sourcing of Minerals

Privacy





More information at:

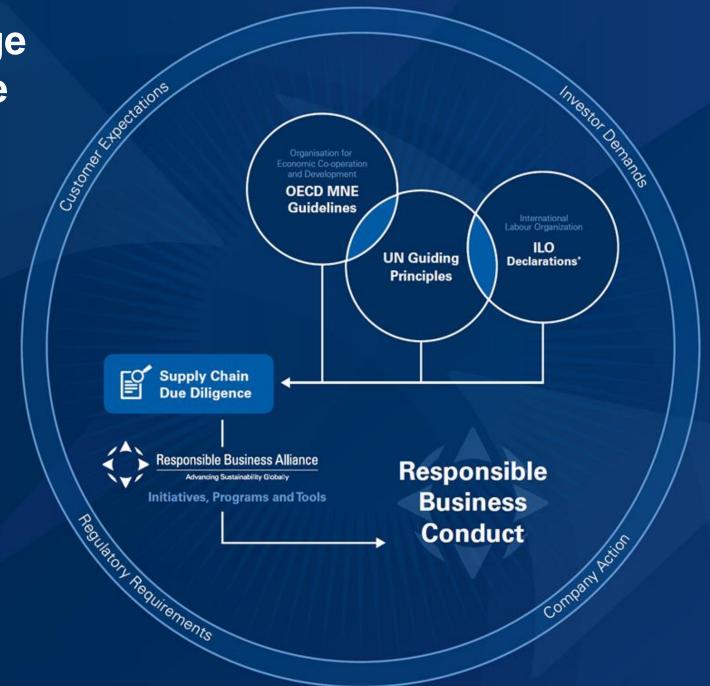
http://www.responsiblebusiness.org/standards/assessment/



Align with existing internationally recognized frameworks (OECD, UNGPs, ILO)

Harness the power of collaboration, collective tools and shared leverage to complement company responsibilities and not replace

Harmonize expectations for efficient practice that creates positive impact



RLI Operationalizing the OECD RBC Guidance

Example of how the Responsible Labor Initiative (RLI) helps members implement supply chain forced labor due diligence

Identify & Assess Adverse Impacts

RLI Risk Assessment Tools:

RLI Risk Assessment Platform

Self Assessment Questionnaires (SAQs)

Supplemental Validated Audit Process (SVAP)

on Force Labor



Embed Responsible Business Conduct

RBA Code of Conduct

RBA Definition of Fees

Practical Guide to Implementing No Fees Policy

Cease, Prevent, or Mitigate Adverse Impacts

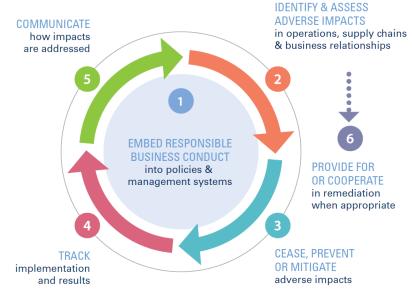


Instructor Led Training

Responsible Workplace Program

Responsible Recruitment Program

DUE DILIGENCE PROCESS AND SUPPORTING MEASURES



Source: OECD (2018)

Track and Implement Results

SVAP Priority Closures

SVAP Corrective Action Plan



Communicate

RBA-RLI Reporting Resources

Model Disclosure Templates

Remediation

Labor Migration Corridor Database

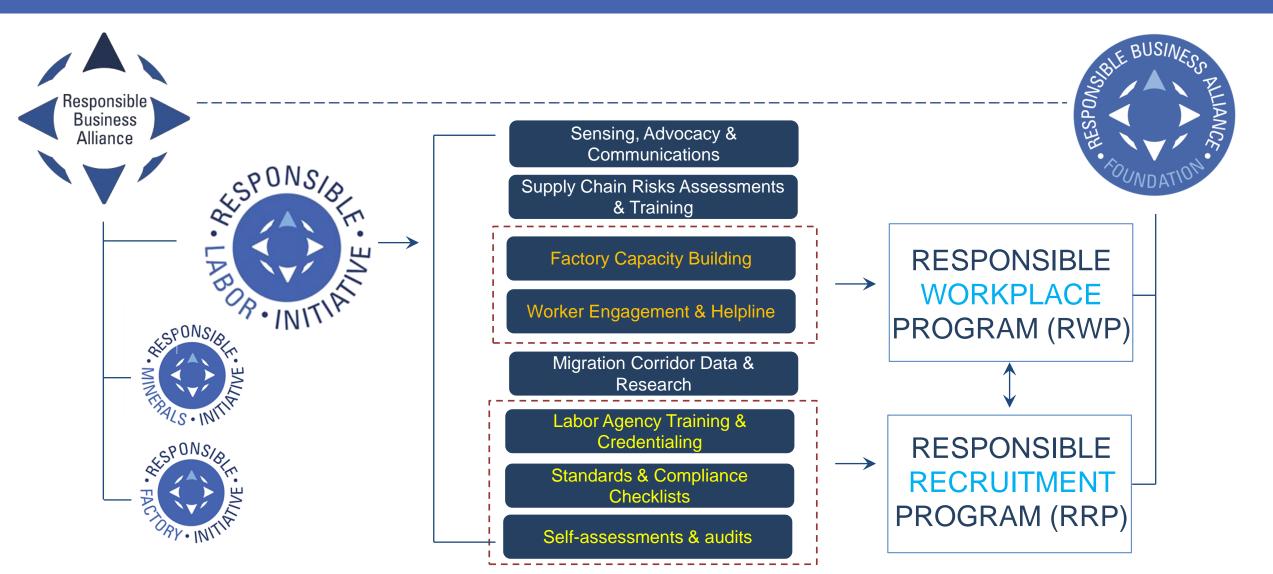
Shared Leverage

RLI Community of Practice





RBA's Initiatives, Tools and Programs





Current Active Project (in Malaysia)

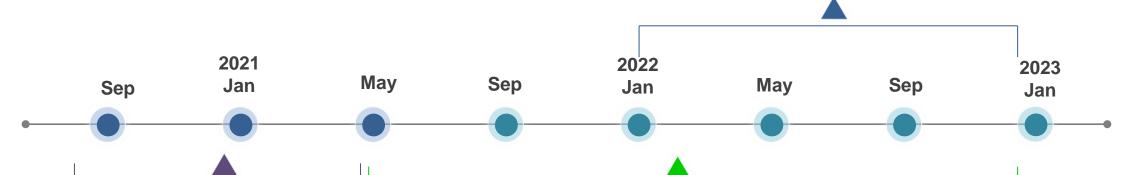
Promoting Safe Migration in Malaysia, Nepal and Indonesia through the Transformation of Recruitment Practices and Standards in the Supply Chain

RRP is a crucial element in the continuous effort to promote responsible recruitment in a more systematic approach

Currently seeking nomination of recruitment agencies for enrollment

Responsible Recruitment Program (RRP) Implementation

- Ethical recruitment training
- Verified SAQ process
- Assessments / Audits



- Stakeholder mapping and analysis research
- Economic incentive model research

Project Inception Phase

- Stakeholders outreach meetings
- Design thinking and development of implementation phase

Pre-employment orientation pilot

Project Implementation Phase

- Pre-departure orientation pilot
- Post-arrival orientation pilot
- Pilot economic incentive model framework
- Strategic multi-stakeholder partnership
- Access to grievance mechanism













CHUA Khai Yau

Senior Program Manager
Responsible Business Alliance
kychua@responsiblebusiness.org