



# REOPENING OF THE INTERNATIONAL TOURISM SECTOR FOR LANGKAWI ISLAND PILOT PROJECT

## Includes:

- Non -citizen movement for the purpose of travel to Langkawi Island via air transport only

## Prohibited Activities

- Movement for the purpose of traveling to the area which is outside the Langkawi Island District until the 7th day of being on Langkawi Island

## Fixed Instructions

- Regulation 16 P. U. (A)293/2021.
- Act 342
- Emergency Ordinance (Prevention and Infectious Disease Control)(2021)
- Subject to that stipulation issued by NSC and MOH
- Instructions and regulations under the local authority
- Terms and conditions imposed by the Agency Tourism Product Management.
- Tourism Industry Act 1992 Act 482] and the Rules there under
- Tourism Vehicle Licensing Act 594]
- Other instructions from time to time issued by the Director General of Health

Effective Time

Starting on 15 November 2021  
Such as General SOP Phase 4 and Related SOPs

Employee Capacity

Including Operations and Management: 100%

## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Movement Allowed	<ul style="list-style-type: none"> <li>Subject to countries approved by MOH / JIM / MOFA (please refer to MOTAC website at <a href="https://motac.gov.my">https://motac.gov.my</a>).</li> <li>A minimum of three (3) days period of time on Langkawi Island.</li> </ul> <p><b><u>Presence (3 – 7 days)</u></b></p> <ul style="list-style-type: none"> <li>Movement to and from Langkawi Island must use air transportation either via Kuala Lumpur /Penang (technical stop only) or continue to Langkawi Island.</li> <li>The movement of international tourists is only restricted in the district of Langkawi Island only.</li> </ul> <p><b><u>Presence (&gt;7 days)</u></b></p> <ul style="list-style-type: none"> <li>Movement to Langkawi Island must use air transport, either via Kuala Lumpur / Penang (technical stop only) or directly to Langkawi Island.</li> <li>Tourists can exit through the domestic exit (air or sea) after being confirmed negative by the RT-PCR COVID-19 / Rapid Molecular Test screening test on the 8th day or 72 hours before leaving Langkawi Island.</li> <li>Movement to all destinations in Malaysia are allowed except areas which was declared the Enhanced Movement Control Order (EMCO).</li> </ul>



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Action	Brief Description
Tourist Category	<ul style="list-style-type: none"> <li>• Individuals who have been completely vaccinated and have passed the period of 14 days of second -dose injection or after 28 days of single dose injection (depending on the type of vaccine). The vaccines approved by the MOH are as in <b>Appendix 1</b>.</li> <li>• Children under the age of 18 can travel with their vaccinated parents / guardians.</li> <li>• The following individuals are not allowed to participate in the Langkawi International Tourism Bubble:               <ul style="list-style-type: none"> <li>➤ positive for COVID-19 infection;</li> <li>➤ close contact to positive cases;</li> <li>➤ individuals subject to a Home Surveillance Order (HSO);</li> <li>➤ individuals are subject to mandatory quarantine;</li> <li>➤ new individuals arriving from high-risk countries; and</li> <li>➤ those who are symptomatic.</li> </ul> </li> </ul>



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Action	Brief Description
<b><u>PRE-DEPARTURE TO MALAYSIA</u></b>	
Screening Test	<ul style="list-style-type: none"> <li>• Every tourist is required to take the RT-PCR COVID-19 / Rapid Molecular Test 72 hours before leaving for Langkawi Island.</li> <li>• Test results should be provided in printed or digital form and should be shown to the authorities upon request.</li> </ul>
Purchase of Travel Packages	<ul style="list-style-type: none"> <li>• Every tourist must use a tour operator in Malaysia that is registered and licensed with MOTAC or through a foreign representative who uses the services of a Malaysian tour operator that is registered and licensed with MOTAC.</li> <li>• Free Independent Traveler (FIT) travel is NOT allowed.</li> <li>• The tour package offered must include:               <ol style="list-style-type: none"> <li>details of tour operators registered and licensed under MOTAC (including license number);</li> <li>round trip flight tickets (either purchased directly with the airline or through a tour operator);</li> <li>accommodation;</li> <li>booking / payment of compulsory COVID-19 screening tests;</li> <li>tour guide (Tour Guide -TG); and</li> <li>Itinerary / tour package (need to go through tour operator).</li> </ol> </li> </ul>



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Action	Brief Description
Purchase of Insurance	<ul style="list-style-type: none"> <li>• Every foreign tourist must purchase an insurance policy worth USD80,000 (COVID-19 &amp; travel) for the duration of their stay in Malaysia. This Insurance Policy can be purchased from a Malaysian or foreign insurance company before departure to Malaysia and can be packaged into a tourist package by the tour operator.</li> <li>• Insurance policies packaged together with the purchase of flight tickets by the airline or accommodation are also accepted / allowed as long as they cover coverage for COVID-19 and travel (<b>Appendix 2</b>).</li> </ul>



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Action	Brief Description
Screening Test and Quarantine Exemption	<p><b><u>Flights via Kuala Lumpur</u></b></p> <ul style="list-style-type: none"> <li>• Upon arrival at KLIA 1, tourists will be wearing an identification tag given by the private facility operator. Private screening facility need to check the tourist's complete vaccination certificate, Health Declaration Form from MOH has been completed, proof of purchase of insurance minimum USD 80 000 (COVID 19 adventure) or insurance packaged by the company flights/hotels and the MySejahtera Application have been downloaded and it is working on tourist electronic devices. Operators of these private facilities can be assisted by the Malaysian Civil Defense Force.</li> <li>• Scan the QR code "The Island International Tourism Bubble Traveler Langkawi "</li> <li>• After that, tourists will be brought to undergo the COVID 19 screening test Rapid Molecular Test at a private facility, KLIA 1. Booking and payment for the RMT COVID 19 test should be included in the tour package offered by a tour operator registered and licensed with MOTAC.</li> </ul>



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Action	Brief Description
Screening Tests & Quarantine Exemptions	<p><b><u>Flights via Kuala Lumpur</u></b></p> <ul style="list-style-type: none"> <li>• Tourists will be sent to the MOH counter / station to confirm the results of the COVID-19 screening test as well as the confirmation of quarantine exemption.</li> <li>• Only tourists with negative results and having obtained clearance from the MOH are allowed to advance to the immigration counter.</li> <li>• If found to be symptomatic or positive, the private facility screening operator is responsible for arranging the transfer of tourists to private isolation / quarantine locations (for categories 1 &amp; 2) or private hospitals (for categories 3,4 &amp; 5) that have been identified.</li> </ul>



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UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Security Review & Screening by JIM	<p><b><u>Flights via Kuala Lumpur</u></b></p> <ul style="list-style-type: none"> <li>• Only tourists with negative results for the RT-PCR COVID-19 / Rapid Molecular Test conducted at KLIA 1 are allowed to continue their journey to the Malaysian Immigration Department (JIM) counter.</li> <li>• At the immigration counter, tourists need to submit the following for JIM review:               <ol style="list-style-type: none"> <li>Passport;</li> <li>Visa (if necessary);</li> <li>Round trip tickets (printed); and</li> <li>Travel packages (printed).</li> </ol> </li> </ul>
Travel Extensions to Langkawi Island via Domestic Flights	<ul style="list-style-type: none"> <li>• Tourists who pass the security check and screening by JIM can proceed to the check-in counter (check-in) to continue their journey via domestic flight to Langkawi Island from KLIA 1.</li> <li>• For tourists who have to stay overnight at KLIA 1 due to unavoidable reasons such as missed domestic flight, domestic flight cancelled or domestic flight is tomorrow, they are allowed to stay at Hotel Sama-Sama Express KLIA 1 or be in the permitted area at KLIA 1.</li> </ul>



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UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Travel Extensions to Langkawi Island via Domestic Flights	<ul style="list-style-type: none"> <li>• Baggage for tourists via KLIA 1 must be handled by check-in directly to the final destination of Langkawi Island for airlines that have a code sharing agreement (code share) with Malaysia Airlines or by interline arrangement. The tour operator must ensure that proper arrangements have been made with the airline on which the tourists are boarding for baggage collection arrangements at KLIA 1 if the flight is not a code share flight with Malaysia Airlines and does not have the required interline arrangements.</li> <li>• Upon arrival in Langkawi Island, tourists can start the tour and do not have to take the COVID-19 screening test on the second day.</li> <li>• For tourists through KLIA 1 who are in Langkawi Island and do not exceed a minimum period of three (3) days, they only need to make the RT-PCR COVID-19 / Rapid Molecular Test screening test before returning to the country of origin if the RMT test period conducted in KLIA 1 has exceeded 72 hours before boarding the plane to return.</li> </ul>





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UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Health Check & Quarantine Exemption by MOH	<p><b><u>Direct flights to Langkawi Island or via Penang (Technical Stop)</u></b></p> <ul style="list-style-type: none"> <li>• Upon arrival at Langkawi International Airport (LIA), tourists need to go to the MOH counter / station at LIA for the purpose of review and quarantine clearance. Tourists need to submit the following documents:               <ol style="list-style-type: none"> <li>vaccination certificate;</li> <li>RT-PCR COVID-19 / Rapid Molecular Test results performed 72 hours before boarding the aircraft to Malaysia (printed or digital);</li> <li>Health Declaration Form MOH that has been completed;</li> <li>proof of purchase of minimum insurance of USD80,000 (COVID-19 &amp; travel); and</li> <li>The MySejahtera application has been downloaded and it has worked on tourist electronic devices.</li> </ol> </li> <li>• Scan the QR code "The Langkawi Island International Tourism Bubble Traveler</li> <li>• Tourists who have passed the health check and screening can proceed to the JIM counter.</li> </ul>



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Action	Brief Description
Security Review & Screening by JIM	<p><b><u>Direct flights to Langkawi Island or via Penang (Technical Stop)</u></b></p> <ul style="list-style-type: none"> <li>• At the immigration counter, tourists need to submit the following for JIM review:               <ol style="list-style-type: none"> <li>Passport;</li> <li>Visa (if necessary);</li> <li>Round trip tickets (printed); and</li> <li>Travel packages (printed).</li> </ol> </li> <li>• Tourists who pass the security check and screening by JIM are allowed to exit the LIA, meet the TG and go straight to the hotel accommodation.</li> <li>• The COVID-19 RT-PCR test or Rapid Molecular Test is performed on the day of arrival or at the latest the <b>second day</b> at a private facility that has been booked with the tour operator and managed by TG. Tourists are only allowed to continue their tourism activities after obtaining negative test results and clearance from the MOH.</li> <li>• If found to be symptomatic or positive, the responsible tour operator must report to the MOH / private screening facility that has been appointed to manage tourists to private isolation / quarantine locations (for category 1 &amp; 2) or private hospitals (for categories 3,4 &amp; 5) that have been identified.</li> <li>• If found negative, tourists can continue the tour.</li> </ul>



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Action	Brief Description
While in Langkawi	<p><b><u>While in Langkawi (3 - 7 days)</u></b></p> <ul style="list-style-type: none"> <li>• The movement of international tourists is limited to the district of Langkawi Island only until the 7th day.</li> <li>• Tourists must undergo the COVID-19 RT-PCR Test / COVID-19 Rapid Molecular Test within 72 hours before departure.</li> <li>• If found to be symptomatic or positive, the responsible tour operator must report to the MOH / private screening facility that has been appointed to manage tourists to private isolation / quarantine locations (for category 1 &amp;2) or private hospitals (for categories 3,4 &amp; 5) that have been identified.</li> </ul>



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Action	Brief Description
While in Langkawi	<ul style="list-style-type: none"> <li>• While in Langkawi (&gt; 7 days)</li> <li>• If tourists wish to remain in Langkawi Island for more than seven (7) days or wish to go to the next destination either within or outside Malaysia after the 7th day, tourists must undergo the RT-PCR COVID-19 / Rapid Molecular Test:               <ul style="list-style-type: none"> <li>✓ on the 7th day if going to a destination in Malaysia;</li> <li>✓ Or within 72 hours before leaving Malaysia.</li> </ul> </li> <li>• If negative, tourists can exit Langkawi Island through a domestic exit (air or sea)</li> <li>• Document review to confirm that tourists have been on Langkawi Island for a minimum of seven (7) days and RT-PCR COVID-19 / Rapid Molecular Test. When Test results are negative and should be conducted by the authorities at the exit (air / sea).</li> <li>• If found to be symptomatic or positive, the responsible tour operator must report to the MOH / private screening facility that has been appointed to manage tourists to private isolation / quarantine locations (for categories 1 &amp; 2) or private hospitals (for categories 3,4 &amp; 5) that has been identified.</li> </ul>



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Action	Brief Description
While out side Langkawi Island after 7 days	<ul style="list-style-type: none"> <li>• Tourists who have met both of the above conditions are allowed to travel to any destination in Malaysia <b>except</b> areas declared as under the Tightened Movement Control Order (EMCO).</li> <li>• Tourists can choose whether to use a tour package under a tour operator registered and licensed with MOTAC or continue the holiday on a Free Independent traveller (FIT).</li> <li>• Tourists must undergo the RT-PCR COVID-19 /Rapid Molecular Test within 72 hours before departure.</li> </ul>



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Action	Brief Description
Preliminary Test	<p><b><u>DEPARTURE FROM MALAYSIA</u></b></p> <ul style="list-style-type: none"> <li>• Tourists must undergo the RT-PCR COVID-19 / Rapid Molecular Test within 72 hours before departing for return from Malaysia.</li> <li>• If found to be symptomatic or positive, tourists will be sent to a private isolation / quarantine location (for categories 1 &amp; 2) or a private hospital (for categories 3,4 &amp; 5) that has been identified.</li> <li>• If found negative, tourists are allowed to leave Malaysia.</li> </ul>



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UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Entrepreneur / Tourism Service Provider	<ul style="list-style-type: none"> <li>• Employee limits including operations and management are set at 100% capacity.</li> <li>• Workers who are in close contact with positive cases, individuals subject to Home Surveillance Order (HSO) and compulsory quarantine, have just returned from abroad and are symptomatic are not allowed to attend work.</li> </ul>
Type of Holiday	<ul style="list-style-type: none"> <li>• Vacation with a minimum of three (3) days.</li> <li>• Holidays with accommodation / return ticket bookings made in advance with a tour operator registered and licensed under MOTAC until the 7th day only.</li> <li>• Vacation package tours through authorized touroperators, registered and licensed with MOTAC.</li> <li>• Accompanied by proof of printed documents such as payment receipts for travel packages.</li> </ul>
Mode of Transport	<ul style="list-style-type: none"> <li>• Air transport via airlines operating directly to Langkawi Island or via Kuala Lumpur / Penang (Technical Stop only).</li> <li>• For tourists who intend to pursue other destinations(after settling seven (7) days and negative COVID-19 RT-PCR screening test/ Rapid Molecular Test on the 7th day or within 72 hours before leaving Langkawi Island) can select the mode of sea or air transport through a valid exit to the next destination.</li> </ul>



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Effective Time

Starting on 15 November 2021  
Such as General SOP Phase 4 and Related SOPs

Employee Capacity

Including Operations and Management: 100%

## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Types of International Tourism Activities	<ul style="list-style-type: none"> <li>• Tourism activities in the Langkawi Island District only until the 7th day. A minimum of three (3) days period of time is on Langkawi Island.</li> <li>• Accommodation in hotels and homestays including facilities in hotel and homestay premises such as surau, swimming pool, gymnasium, lounge, hall, Business Events (MICE), tourism and cultural events subject to General SOP Phase 4 issued by MKN and SOP of the Ministry / Department / Agency related.</li> <li>• The main tourist attraction products such as beach activities, water sports, snorkelling, scuba diving, fishing tourism, edutainment centres, recreation parks, extreme / adventure / nature parks, farms, aquariums, zoos, and other leisure, recreational and social activities.</li> <li>• Special Interest Tourism Activities (golfing, scuba diving, cycling, angling, yachting etc).</li> <li>• Eco-Adventure activities (bird watching, caving, mountain climbing, white-water rafting, hiking, jungle trekking, camping and so on).</li> <li>• Premises of art, culture and heritage such as museums, libraries, art galleries, cultural heritage art centres / villages, staging of cultural performances and others.</li> <li>• Theme Parks and Family Entertainment Centres.</li> <li>• Academic tours such as Geopark Discovery Center, Science Center and so on.</li> <li>• Spa operations, reflexology, massage centre and pedicure and manicure services.</li> </ul>





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## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
General conditions of entry of international tourists to Langkawi Island	<ul style="list-style-type: none"> <li>• Citizens from the list of countries that have been authorized by the Government of Malaysia (Please refer to the MOTAC website at <a href="https://motac.gov.my">https://motac.gov.my</a>).</li> <li>• Must be fully vaccinated with a vaccine recognized by the MOH (Please refer <b>Appendix 1</b>).</li> <li>• There is no age limit. Individuals under the age of 18 must be fully vaccinated with a MOH -recognized vaccine with their parents / guardians.</li> <li>• It is mandatory to book a tour package for at least three (3) to seven (7) days from a tour operator registered and licensed under MOTAC.</li> <li>• COVID-19 insurance coverage with a minimum coverage of USD80,000 (COVID-19 and travel) is mandatory for all non-citizens. The insurance policy covers the items mentioned in <b>Appendix 2</b>. Insurance packaged by the airline / hotel is also accepted as long as it covers cover for COVID-19 and travel and its value is USD80,000 or more.</li> </ul>



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## ACTIVITIES AND PROTOCOL



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Action	Brief Description
General conditions of entry of international tourists to Langkawi Island	<ul style="list-style-type: none"> <li>• All tourists are <b>REQUIRED</b> to download, register and activate the MySejahtera application on their mobile phones and fill in the health information in the application before leaving for Malaysia.</li> <li>• Complete the MOH Health Declaration Form.</li> <li>• All bookings / screening tests RT-PCR COVID-19 / Rapid Molecular Test must be funded by the tourist and can only be done at private facilities.</li> <li>• Quarantine is exempted and the movement of international tourists is only possible focused on the district of Langkawi Island for seven (7) days only.</li> <li>• After staying for seven (7) days in Langkawi Island and if the RT-PCR COVID-19 / Rapid Molecular Test result is negative on the 7th day, you can continue your journey to other destinations in Malaysia (except to areas declared by EMCO).</li> </ul>



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## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Checklist for the Re-opening of the International Tourism Sector for the Langkawi Island Pilot Project	<ul style="list-style-type: none"> <li>Digital vaccination certificate or vaccination confirmation card recognized by MOH (in digital / printed form)</li> <li>Identity document / passport / visa (if required).</li> <li>Tour operator information and itinerary of the package purchased.</li> <li>Proof of purchase of a printed travel package and includes:               <ol style="list-style-type: none"> <li>details of tour operators registered and licensed under MOTAC (including license number);</li> <li>round trip flight tickets (either purchased directly with the airline or through a tour operator);</li> <li>accommodation;</li> <li>booking / payment of compulsory COVID-19 screening tests;</li> <li>tour guide (Tour Guide -TG); and</li> <li>Itinerary / tour package (need to go through tour operator).</li> </ol> </li> <li>Other documents related to the purpose of tourism to Langkawi Island if requested are shown by the authorities during the trip and on Langkawi Island.</li> <li>Proof of purchase of insurance with a minimum of USD80,000 coverage covering COVID-19 and travel.</li> </ul>



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## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Safety Responsibilities by International Tourists	<p><b>Before Travel:</b></p> <ul style="list-style-type: none"> <li>• Ensure a digital vaccination certificate or complete vaccination confirmation card is available (in digital and printed form).</li> <li>• Monitor your own health level by ensuring your current health level and low risk status (low risk) through the MySejahtera application.</li> <li>• Make reservations through a tour operator licensed under MOTAC.</li> </ul> <p><b>During Travel:</b></p> <ul style="list-style-type: none"> <li>• Monitor your own health level, members of the tourist group as well as no symptoms.</li> <li>• It is mandatory to ensure that MySejahtera's profile status is always in low risk status and to check in MySejahtera at each stop / destination location.</li> <li>• It is compulsory to wear face masks in public areas and in public vehicles.</li> <li>• Comply with all travel instructions and related SOPs in force at each destination visited.</li> <li>• If tourists want to stay in Langkawi Island for more than seven (7) days or want to go to the next destination either in or outside Malaysia after the 7th day, tourists need to undergo RT-PCR COVID-19 / Rapid Molecular Test on the 7th day or within 72 hours before leaving Langkawi Island.</li> <li>• Tourists are allowed to continue their journey to any destination in Malaysia (except to areas declared by EMCO) after the 7th day if the COVID-19 test result is negative.</li> </ul>



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Employee Capacity

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## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Safety Responsibilities by International Tourists	<p><b>Before returning to the country of origin:</b></p> <p>Mandatory to perform RT-PCR COVID-19 / Rapid Molecular Test at least 72 hours before boarding the aircraft. For international tourists staying for three (3) days on Langkawi Island, the RT-PCR COVID-19 / Rapid Molecular Test on the day of arrival or at the latest on the second day is valid for boarding the aircraft (only applicable for tourists flying directly to Langkawi Island).</p> <p><b>Upon return:</b></p> <p>Continue to monitor the health of yourself and your family. Quarantine yourself voluntarily if necessary and immediately seek treatment at the nearest health facility in case of symptoms.</p>



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## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Security Responsibilities by Tourism Operators/ Tourism Service Providers	<p><b>Before Travel:</b></p> <ul style="list-style-type: none"> <li>• Licensed tour companies that provide package services with tour guides and ride tour vehicles are required to submit supporting documents in bulk for their group of tourists being brought.</li> <li>• Provide special rooms / sickbay for emergency isolation of unhealthy or symptomatic tourists, if necessary before the movement begins.</li> <li>• A valid tourist vehicle registered and licensed with MOTAC and the Ministry of Transport Malaysia (MOT) can travel by showing a vehicle permit / Temporary Alteration License (LPS) if required.</li> <li>• Ensure that the vehicle sanitation process is periodic and complies with existing SOPs.</li> <li>• One (1) tour guide with a maximum of 20 people in the tour group to coordinate throughout the tour itinerary.</li> </ul>



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## ACTIVITIES AND PROTOCOL



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

Action	Brief Description
Security Responsibilities by Tourism Operators/ Tourism Service Providers	<p><b>During Travel:</b></p> <ul style="list-style-type: none"> <li>• Ensuring that tourists fully follow the itinerary of the tour that has been set and constantly monitor the movement of tourists throughout the visit period under the responsibility of TG.</li> <li>• Ensure tourists check in the premises using the MySejahtera application or manually write the name and telephone number (if there is no internet coverage) as well as scan the body temperature.</li> <li>• Do not allow the entry of tourists with a body temperature above 37.5 ° C and immediately make isolation.</li> <li>• Ensure tourists always wear face masks at all times and adopt existing SOPs.</li> <li>• Tour operators / TGs, need to check the places that will and will be visited by tourists are not categorized as at risk or the presence of COVID-19 outbreak.</li> <li>• To checking and ensuring the status of MySejahtera tourist profile, is at low risk.</li> <li>• To check the presence of tourists from time to time during the period, to be done either physically or digitally (device tools).</li> </ul>



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## ACTIVITIES AND PROTOCOL



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Action	Brief Description
Security Responsibilities by Tourism Operators/ Tourism Service Providers	<p><b>Service Providers / Premises Owners / Tourist Attraction Products:</b></p> <ul style="list-style-type: none"> <li>• Licensees and premises owners are required to provide Code facilities QR MySejahtera and provides customer attendance registration book.</li> <li>• Hand sanitiser is provided at the entrance and its use is ensured before entering.</li> <li>• The use of the MySejahtera application is mandatory in the area of wide internet access.</li> <li>• The use of customer attendance registration books is only allowed in areas where there is no internet coverage or other reasonable reasons (senior citizens, absence of smartphones etc.).</li> <li>• Licensees and premises owners ensure that customers check in at the premises using the MySejahtera application or manually write down their names and telephone numbers if there is no internet coverage.</li> </ul>





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## ACTIVITIES AND PROTOCOL



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Action	Brief Description
Security Responsibilities by Tourism Operators/ Tourism Service Providers	<p><b>During Travel:</b> Advise tourists to seek immediate treatment at the nearest private health facility if body temperature exceeds 37.5 ° C or is symptomatic. Ensure compliance with all travel instructions and SOPs in force at each destination visited.</p> <p><b>Before departure back to country of origin (3-7 days) or to other destinations(&gt; 7 days):</b> If found to be symptomatic or positive, the responsible tour operator should arrange the tourist to a private isolation / quarantine location (for categories 1 &amp; 2) or private hospital (for categories 3,4 &amp; 5) that has been identified.If found negative, tourists can continue their journey back to the country origin or to another destination in Malaysia.</p> <p><b>Upon Return:</b> Take appropriate action by reporting if there are tourists who visit the premises are found to be positive for COVID-19.</p>



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## APPENDIX 1



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

## LIST OF VACCINES CERTIFIED BY MOH

*Updated until November 3, 2021*

1. Comirnaty (Pfizer-BioNTech);COVID-19
2. AstraZeneca (Oxford-AstraZeneca);
3. CoronaVac (Sinovac);
4. Convidecia (CanSino);COVID-19
5. Janssen (Johnson & Johnson);
6. Covilo (Sinopham);
7. Spikevax (Modern); and
8. Sputnik.



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## APPENDIX 2



UNOFFICIAL TRANSLATED VERSION BY EUROCHAM MALAYSIA

## MATTERS THAT SHOULD BE COVERED UNDER INSURANCE POLICY

- Daily segregation facility expenses.
- Emergency medical transportation by air / sea to the nearest private medical facility following a positive COVID-19 diagnosis (Categories 3-5).
- Emergency medical expenses to treat illness or injury.
- Funeral and it's management services.
- Daily quarantine facility expenses.