

Social • Economic • Environmental Responsibility



Who is HQ PACK?

- Dutch company with over 30 years of expertise in customized industrial packaging solutions
- High-mix low-volume production model
- One-stop shopping from packaging design until production & servicing
- Global presence and local support
- We know how to act in high-tech business environments like Semiconductor & Optics
- Servicing the OEM industry and their global supply chain





Our ethos is to <u>give back</u> to the local community and contribute to Malaysia's continued success.

While some international companies operating in Malaysia recruit mostly foreign labour, hire mainly expatriate managers, use largely overseas suppliers, at HQ Pack we do exactly the opposite and set an example to hopefully inspire other businesses.

We recruit **local talent**, we use **local suppliers**, and we help **support Malaysia's economy and society**.





HQ PACK offers some of the most attractive remuneration packages in Johor:

- Highly attractive salaries for all positions
- Substantial annual salary increments & bonuses
- Best-in-class **private medical insurance**: 100% paid by company and 0% employee out-of-pocket expenses
 - Flexible work hours for single mothers
 - **Transportation** assistance & transportation allowances
 - 90-day paid maternity leave
 - 14-day paid **paternity** leave



Irresponsible Housing





Detention Pond.

































Provide Opportunities:

- 80% of our production workforce are Malaysians
- 100% of our office and management staff are Malaysians
- We hire fresh graduates
- We hire zero-experience operators
- We give recruitment priority to single mothers & mothers returning to the workforce



Support Local Family-Owned & Operated Businesses:

- Unitech: computer and software supplier family owned and operated small business
- SOHO HR: labour recruitment supplier single-person company
- DY Engineering: wood supplier family owned and operated small business
- JoyCool: HVAC supplier family owned and operated small business



Protect The Environment:

- We design sustainable packaging solutions so that our customers become part of the solution
- 100% waste recycling & repurposing
- Zero-noise footprint
- Zero-chemical footprint





Sustainable Packaging Solutions



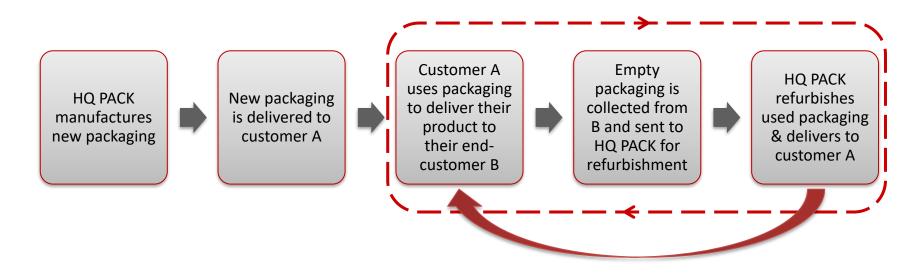
Hundreds of millions of tons of packaging material is wasted and dumped in landfills across the world each year.

Europe	USA
170 – 220kg per person of packaging material waste generated each year	46% of 262 million tons of waste every year are from packaging material
	ckaging rial Waste
Asia	Middle East/North Africa
Waste generation per capita is increasing rapidly by ~70% annually	40% of 150 million tons of waste generated per country per year is from packaging material

* sources: epa.gov, Eurostat, econmena.org



- Instead of low cost single-use disposable packaging for delivering industrial equipment & machinery, HQ PACK designs and builds heavy duty re-usable packaging systems that can be used for several years with a lower TCO.
- Every time the customer delivers their product using reusable packaging, HQ PACK will collect the empty packaging & send it to the facility nearest to the customer's location and prepare it for reuse:
 - ✓ Inspect to ensure package strength and function are not compromised
 - Clean & Refurbish and/or repair the packaging
 - ✓ **Store** the packaging until it is needed







Using HQ PACK's reusable and returnable heavy duty packaging systems to deliver equipment and machines *eliminates* packaging material waste completely and transforms recurring packaging material costs into a one-time small investment with a high ROI and lower TCO than disposable low quality packages over a 10 year period.

Real-world Business Case example:

950 Crates Reused

\$1,715,000 Cost Savings

213 tons

Waste Eliminated





Total of **950** crates successfully retrieved, refurbished, and reused for 1 customer

Prevented **213 tons** of wood from being wasted vs. disposable (non-engineered) crates

Saved over **\$1,715,000** of costs (\$2,090,000 approx. cost of 950 new build crates minus \$375,000 actual refurbishment cost in 2022 = \$1,715,000 savings)

This is what 1 ton of hardwood looks like



Supply Chain

Vetting & Onboarding New Suppliers

- Conduct background check prior to doing business
- Verify proper business registration, legal, and financial status
 - » Company registration, SSM, fiscal reports
- Check history for human rights violations/legal issues/red flags

Regular Supplier Audits

- Raw material supply chain review
- Workplace
- Dormitories
- General business best practices
- Engage Suppliers in Discussions
 - Review status quo
 - Recommend improvements
 - Share information on government incentives for sustainability projects



For more information:

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Thank You

END OF PRESENTATION