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# MEMBERS NEWS

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## INTERMOVERS CELEBRATES 30 YEARS OF LEGACY, LEADERSHIP, AND INNOVATION



### Intermovers at 30! A Shared Journey of Growth, Standards, and Regional Expansion.

This year, Intermovers celebrates its 30th anniversary, marking three decades of growth, resilience, and leadership in Malaysia's moving, relocation, and specialist Fine Arts logistics industry. Founded in 1996 by James Andrew, Intermovers has grown from a modest entrepreneurial venture into one of the country's most established providers of mobility and logistics services, with an expanding footprint across Southeast Asia, including Singapore and Brunei. Built on a foundation of trust, integrity, and hands-on service delivery, the company has consistently evolved — adapting to changing market demands while maintaining a strong commitment to quality, compliance, and customer experience.

"You don't build a business alone — you build it with people who believe in the journey," said James Andrew (Founder, Intermovers).

### Milestones That Define the Journey

Over the past three decades, Intermovers has achieved key milestones that reflect its commitment to international standards and operational excellence:

2004 – Achieved FIDI FAIM Certification

2006 – Awarded ISO 9001:2000

Certification

2010 – Founding member of the DSP Relocations Asia Network

2016 – Granted Bumiputra Status and secured Ministry of Finance Malaysia

Licence

2018 – Obtained Petronas Licence

2023 – Awarded EcoVadis Bronze Medal

2023 – Launched Fine Arts Division

2024 – DSP Malaysia appointed HQ for the DSP Asia Group

These achievements underscore a long-term commitment to quality, governance, and continuous improvement — key drivers in building trust with both local and international partners.

### A Shared 30 Year Milestone with MDBC

2026 also marks the 30th anniversary of the Malaysian Dutch Business Council, creating a meaningful parallel between two organisations that have grown alongside Malaysia's evolving business landscape. As an MDBC member, Intermovers has benefited from access to a strong international business network; participation in industry dialogue and knowledge-sharing platforms; opportunities to engage with multinational stakeholders and trade partners; and insights into emerging market trends and best practices. This connection has reinforced the importance of collaboration and global alignment—particularly in industries such as mobility, where cross-border partnerships are essential.

### Diversification and Regional Growth

A key pillar of Intermovers' success has been its ability to diversify and adapt. In 2010, the company expanded into destination services through DSP Relocations Malaysia, which has since become one of the country's leading providers in this space. Today, DSP Malaysia serves as the regional HQ for the DSP Asia Group. Demonstrating a forward-thinking approach, the business was also the first in Malaysia to implement RelocationOnline, enhancing the customer experience through digital engagement and operational transparency.

### Fine Arts Logistics: A Specialist Evolution

Recognising the growing demand for specialised logistics, Intermovers

developed its Fine Arts Division into a dedicated business unit. Today, the division supports museums, galleries, and private collectors with climate-controlled storage, custom crating, and expert handling — meeting stringent international standards. This evolution reflects the company's ability to anticipate market needs while maintaining a strong focus on precision and care.

### A Culture Built on People

At the heart of Intermovers' longevity is its people. More than 50% of employees have been with the company for over a decade, with several team members contributing since its early years. This continuity has enabled Intermovers to retain deep operational knowledge and deliver consistent service excellence. The company's culture — built on trust, loyalty, and shared values — remains a defining strength in an increasingly competitive market.

### Looking Ahead

As Intermovers marks its 30 year milestone, the company remains focused on the future—continuing to invest in technology, expand specialised services, and strengthen its regional presence.

With a legacy grounded in quality and a forward-looking approach to innovation, Intermovers is well positioned to contribute to the continued development of Malaysia's mobility and logistics sector.

"Being part of MDBC has allowed us to stay connected to the broader international business community, which is essential in an industry built on global partnerships," shared James Andrew.

